

## General Terms and Conditions

Version 2025

Please carefully read these General Terms and Conditions (hereinafter referred to as “GTNC”), particularly the bolded terms and conditions. If you have any query on these General terms and conditions, please promptly seek explanation from DTGpro LTD (hereinafter referred to as “Company”). By accepting these GTNC, the Customer shall be deemed to have been given appropriate explanation by the Company at the Customer’s request and have clearly understood and agreed to be bound by these General terms and conditions.

### 1. Scope of application

Section 1. (1) The business relationship between the Company and the Customer, whether a natural person or legal entity, shall be governed by these General Terms and Conditions, Privacy and Cookies Policy, Contract Specifications, AML and KYC Policy, along with all associated schedules and addenda, and these shall collectively constitute the Agreement between the Company and the Customer (hereinafter referred to as the "Agreement") and shall be interpreted and enforced as integral components thereof.

Section 1. (2) These GTNC are a contract between the Customer and the Company and apply also as a complement to any separate special terms relating to specific products/services and/or agreements between the Customer and the Company through any means (hereinafter referred to as "Special Terms") to the extent they do not conflict with such Special Terms. In the event of conflict or inconsistency between the GTNC and Special Terms, Special Terms agreed at any given time shall prevail over the GTNC.

### 2. Changes to the General Terms and Conditions, standing Agreements and Services

Section 2. (1) GTNC or a standing Agreement or any part of it may, at the Company’s sole discretion, be changed from time to time by way of publishing, placing or displaying announcements or notices on the Company’s websites or sending notice to the Customer in such other method as the Company may decide. The Customer's consent to the change will be deemed to be given unless the Company has received an objection from the Customer prior to the proposed entry into effect of the changes. If the Customer does not agree to the changes, the Customer must stop using the Services, the Trading Platform and/or Products of the Company and send the objection against the changes to the Company before the proposed entry into effect of the changes. Customer’s continued use of the Services, Trading Platform and/or Products of the Company following the publication of any changes shall be governed by the GTNC and the Agreement as modified. The Company also reserves the right to modify, update, or amend the Contract Specifications available on the Website at any time, including but not limited to instances where such changes are necessary due to market conditions or other relevant factors. It is the Customer’s sole responsibility to stay informed about the most recent Contract Specifications and to regularly review any updates published by the Company.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Section 2. (2) The Company has the right, unilaterally and with immediate effect, to suspend or terminate (at any time, with or without cause or prior notice or explanation) all or any part of any Service, or Customer 's access to the Account or to change the nature, composition or availability of any Service or Product, without liability or obligation to the Customer or any third party.

Section 2. (3) Further, The Company reserves the right, at its sole discretion, to take necessary measures to ensure the integrity, stability, and proper functioning of the Trading Platform and other Company 's Technology, as well as to protect the interests of both the Company and its Customers. These measures may include, but are not limited to:

a) Restricting Access – Limiting or revoking the Customer's access to the Company 's Technology when deemed necessary for its smooth operation or for safeguarding the interests of other Customers and the Company;

b) Cancelling Transactions – Invalidating any Transactions that the Company determines to be improper, suspicious, or in violation of the Agreement;

c) Suspending, Closing, or Unwinding Orders – Temporarily or permanently suspending, closing, or reversing any Order(s);

d) Adjusting Account Balances – Making necessary adjustments to the Customer's Account balance in cases where the Company determines or reasonably suspects that the Customer has engaged in fraud, market manipulation, arbitrage, or other deceptive or fraudulent activities. This includes, but is not limited to:

- Abuse of negative balance protection;
- Exploitation of bonus incentives;
- Hedging exposure across multiple trading accounts, whether under the same profile or in coordination with other Customers;
- Requesting withdrawals following abusive trading practices.

In such circumstances, the Company shall also have the right to:

- Revoke any profits gained as a result of such activities;
- Impose charges or recover costs that, in the Company's sole discretion, were inappropriately obtained; and
- Cancel Orders or profits.

The Company shall not be responsible for any damages, losses, or financial impact incurred by the Customer as a result of any such actions mentioned in this Section, including but not limited to Cancellation, suspension, closure, or unwinding of Orders; The Customer accepts full responsibility for any consequences arising from such measures.

### **3. Definitions and Rules of Interpretations**

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Section 3.(1) For purposes of these GTNC, capitalized terms shall have the following meanings, unless the context otherwise requires. Capitalized terms used herein but not explicitly defined shall have the meanings assigned to them in the documents constituting the Agreement, or in any other relevant document between the Customer and the Company governing the Customer's access to and utilization of the Services.:

„Access Code“ means the username and password given by the Company to the Customer for accessing the Account.

“Account” means any account created by or on behalf of Customer for access to and use of any of the Services, Products and the Trading Platform. Please note that utilization of some of the Services or Products might require fulfilment of additional requirements and some Services or Products might not be available to all Customers.

“AML (anti-money laundering)” means any applicable laws, regulations, rules, or guidelines governing the prevention of money laundering and related financial crimes, including, but not limited to, financial recordkeeping obligations, reporting requirements, customer due diligence measures, transaction monitoring, and anti-money laundering program mandates, that are applicable to either the Company or the Customer, as imposed by relevant Authorities or international standards.

“Applicable law” means all civil and common laws, statutes, subordinate legislation, treaties, regulations, directives, decisions, by-laws, ordinances, circulars, codes, orders, notices, demands, decrees, injunctions, resolutions, rules and judgments of any government, quasi-government, statutory, administrative or regulatory body, court, agency or association by which any member of the Company or the Customer are bound in any jurisdiction applicable to the receipt or performance of the Services and/or the usage of the Trading Platform.

“Associate” means any entity that directly or indirectly controls, is controlled by, or is under common control with the Company or the Customer.

“Authority” means a person who has authority over the Company and includes: • any national, municipal, provincial, other local or administrative government, authority or department; • any judicial, administrative, public or regulatory body, any tax authority, securities or futures exchange, court, central Company or law enforcement body; • any agency, tribunal, commission, regulator, self-regulatory body or similar body and any other body authorized in its place.

“Balance” means the sum of the Customer's Account taking into consideration of completed Orders and deposit/withdrawal operation made within any period of time.

“Business day” means any day of the week, except Saturday, Sunday and an official public holiday of Saint Lucia.

“Company” means DTGpro LTD, incorporated under the International Business Companies Act, Cap 12.14 of Saint Lucia (registration No. 2025-00191), with its registered office at Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia, and its successors and assigns; hereinafter also referred to as “we”, “us”, or “our”, as appropriate.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

“Company’s Technology” means (i) the Services, any platform (including Trading Platform), mobile apps, documentation, Company’s website(s) and any content published on the Company’s websites, (ii) Any training materials, support materials, templates, tools, methodologies, or proprietary know-how; (iii) The Company’s Confidential Information; and (iv) Any modifications, enhancements, adaptations, or derivative works based on or arising from any of the foregoing.

"Credit" means funds provided by the Company at its sole discretion and temporarily credited to the Customer’s Account for the exclusive purpose of trading. The Company reserves the right to grant, adjust, or revoke such credit at any time, which may impact the Customer’s Account. Credit funds are not the property of the Customer and cannot be withdrawn. The Customer may decline the Credit by notifying the Company via email within 24 hours of its issuance.

"Contract Specification" means the key contractual terms applicable to a Digital Asset Denominated Product, including, but not limited to, its size, pricing, margin requirements, and any other relevant trading or operational conditions governing its execution and settlement.

“Customer” means a natural or legal person who maintains an Account with the Company, hereinafter referred to also as „you“, „your“, „yourself“, as appropriate.

"Digital Assets" means digital currencies, including but not limited to Bitcoin (BTC), Ethereum (ETH), Tether (USDT), USD Coin (USDC), Dai (DAI), or any other form of digital asset, cryptocurrency, virtual currency, token, leveraged token, stablecoin, tokenized stock, volatility token, tokenized futures contract, tokenized option, or any other tokenized derivative product, as well as their respective derivatives or any other form of digitalized asset that holds a certain value.

„Digital Asset Denominated Product“ means a digital asset admitted to trading on the Trading platform, the value of which is quoted in BID and ASK pricing.

"Digital Currencies" means encrypted or digital tokens, including cryptocurrencies, that possess a certain value and are built upon blockchain and cryptographic technologies. These currencies are issued, managed, and transferred in a decentralized manner, without reliance on a central authority or financial institution. Digital Currencies may serve as a medium of exchange, a store of value, or a unit of account within blockchain networks and various digital ecosystems.

"Equity" means, in relation to a Customer’s Account, the total value derived from: (i) the net sum of all realized profits and losses from executed Transactions, along with any deposits made to or withdrawals from the Account; and (ii) the unrealized profit or loss on Open Positions, after deducting any applicable fees and application of the spread.

"Free Margin" means the portion of assets in the Customer’s Account that exceeds the required Margin and is available as collateral for opening new trades. It is calculated as follows: Free Margin = Equity – Margin.

„KYC (Know Your Customer)“ means the process of identifying and verifying the identity of the Customer through independent and reliable sources of documents, data, or information. This process includes, but is not limited to, customer due diligence (CDD), enhanced due diligence (EDD) where required, ongoing monitoring of Transactions, risk assessment, and compliance with applicable legal, regulatory, and industry standards. The KYC process is designed to prevent

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

fraud, money laundering, terrorist financing, and other illicit activities while ensuring regulatory compliance and the integrity of financial and business relationships.

"Margin" means the minimum amount of guarantee funds required by the Company, at its sole discretion, to open and maintain an Open Position. Margin serves as collateral to secure the Customer's obligations and potential liabilities arising from any losses incurred in connection with a Transaction.

"Margin Level" is calculated as  $(\text{Equity} / \text{Margin}) \times 100$  and serves as a key indicator of the financial condition of the Customer's Account. It reflects the ratio of available equity to the required margin and is used to assess the Account's ability to sustain Open Positions.

"Open Position" means any active position or Transaction that has not yet been closed. This includes, for example, an open long position that has not been offset by a corresponding short position, and vice versa.

"Order" means an instruction from the Customer to make a Transaction through the Trading platform.

"Products" means the various products, services and facilities that the Company offers to its Customers.

"Personal Data" means any kind of information related to an identified or identifiable natural person as electronically or otherwise recorded, excluding information that has been anonymized. Personal Data include name, birth date, ID certificate information (ID card, passport and etc.), personal biometrics recognition information, contact information, address, account information, property status, location and etc.

"Services" mean, without limitation, any services offered by the Company, whether regulated or not regulated, whether offered or provided through the internet and/or mobile telephone and /or any other electronic means.

"Parties" means the Company and/or the Customer.

"Trading Platform" means the online trading system operated by the Company, comprising an integrated network of computer systems, software applications, databases, telecommunication infrastructure, and technical resources. This platform enables Customers to access real-time market data, conduct technical analysis, execute Transactions, place and modify Orders, receive notifications from the Company, and maintain records of Transactions. Additionally, the Trading Platform facilitates the calculation of all mutual obligations between the Customer and the Company. The Company reserves the right to outsource certain components of the trading software to third-party service providers as necessary.

"Transaction" means any transaction involving Digital Assets or tokenized instruments exclusively, arranged and executed on behalf of the Customer in accordance with these Terms and Conditions.

"Update" means any updates, modifications, variations, alterations, additions, enhancements, functional changes, upgrades, hotfixes, patches, or workarounds applied to the Trading Platform.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

„Website“ means the website at [www.finprime.pro](http://www.finprime.pro), owned and operated by the Company, or such other website as the Company may maintain from time to time.

### Section 3. (2) Rules of Interpretation

#### 4. Eligibility Requirements

Section 4. (1) The Services are intended solely for individuals or legal entities that have the legal capacity to enter into binding contracts under the laws of their country of residence or incorporation. Individuals must be residents of countries other than those specified as Restricted countries and Jurisdictions, and must be at least 18 years old, or the age of majority in their state of residence, to use the Services. Legal entities must be organized, operating, or residents of countries other than the Restricted countries and Jurisdictions to utilize the Services.

Section 4.(2) Services covered by these GTNC are not addressed to:

- a) residents of the US (US Persons) within the meaning of Regulation S (Regulation S), which is an executive act to the US Securities Act of 1933 (US Securities Act 1933).
- b) residents of: Afghanistan, Algeria, the Bahamas, Botswana, Cambodia, Crimea and Sevastopol, Cuba, Ethiopia, Ghana, Iran, Iraq, Myanmar, North Korea, Pakistan, Republic of Serbia, Sri Lanka, South Sudan, Sudan, Syria, Tunisia, Trinidad and Tobago, Yemen, United States Minor Outlying Islands, American Samoa and Russian Federation.
- c) a jurisdiction where it would be illegal according to Applicable laws for the Customer (by reason of his nationality, domicile, citizenship, residence or otherwise) to access or use the Services.
- d) or where the publication or availability of the Services is prohibited or contrary to local law or regulation or could subject any member of the Company to any local registration or licensing requirements ((hereinafter collectively referred to as the “Restricted Countries and Jurisdictions”). This might not be an exhaustive list of the Restricted Countries and Jurisdictions. The list of Restricted Countries and Jurisdictions is updated as required and posted on the Website. The Customer should consult the Website prior to using any of the Services.

It is the Customer’s obligation to verify the relevant laws in the Customer’s jurisdiction before commencing the registration procedure and using the Services. Company makes no representations or warranties that Customer’s use of the Trading Platform and/or the Service is appropriate in Customer’s jurisdiction. Other than as indicated herein, Customer is responsible for compliance with any local and/or specific applicable laws, as applicable to Customer’s use of the Trading Platform and/or the Services.

Section 4.(3) The Customer must recognize, agree, and comprehend that if he visits any Restricted countries or Jurisdictions, the Services may not be accessible, and his access to the Services could be restricted. The Customer acknowledges that this could affect his ability to utilize the Services. The Customer agrees not to try to bypass any such restrictions, including altering his internet protocol address through the use of a virtual private network (VPN) or any other method.

Section 4.(4) Any Person that does not meet the eligibility criteria and/or residency requirements set forth anywhere in these GTNC that utilizes the Services or Company’s

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Technology will be in breach of these GTNC and may have any fiat, digital assets, funds, proceeds or other property, confiscated.

## 5. Warranties and Acknowledgements

Section 5.(1) Customer represents and warrants that:

- a) if Customer is a natural person:
  - i. Customer is of sound mind, legal age and legal competence;
- b) if Customer is not a natural person:
  - i. Customer is duly organized and validly existing under the applicable laws of the jurisdiction of its organization;
- c) all information furnished by the Customer to the Company at any time is true, genuine, accurate, up-to-date and complete in all material respects and does not omit any material facts;
- d) The Customer is not an employee, director, associate, agent, affiliate, relative, or otherwise connected to the Company, other entities in the Company or any Associate thereof.
- e) he is acting in his own capacity and not on behalf of any third party as a representative or trustee, unless he have provided the Company, to its sole satisfaction, with a power of attorney authorizing him to act on behalf of such third party.
- f) the Customer will promptly notify the Company in writing of any change in circumstances that results in any change in any information furnished to the Company or any change in the status of the Customer (including any change in nationality, tax residence status or residence status, residence address and mailing address, telephone or facsimile number and email address) and where the Customer is a legal person, any change in its constitution, shareholders (including any change in tax residence status), directors or secretary, or the nature of the Customer's business.
- g) The Customer possesses sufficient financial resources and the necessary expertise to make well-informed decisions about funding and trading activities related to the Account.
- h) The Customer is the rightful owner of all Digital Assets deposited into his Account with the Company, and that such Digital Assets are sourced from lawful origins, free from any connection to illegal or fraudulent activities. Should the Company have reasonable grounds to suspect a breach of this assurance, it reserves the right to take appropriate actions, which may include suspending the Account, blocking further deposits, refusing Orders, or delaying or denying withdrawal requests, without limiting its other rights under these Terms and Conditions. The Customer acknowledges and accepts that the Company will not be liable for any losses, damages, or expenses incurred due to such actions.
- i) The Customer confirms that the Digital Asset withdrawal address provided is exclusively under his control and ownership.
- c) The Customer is not in default of any of his obligations under any other agreement.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

- d) The Customer has obtained and will maintain all consents, registrations, filings, certificates, licences, approvals, permits and insurances that he is required to have.
- e) The Customer has the full right and authority to enter into, execute, and perform his obligations under the Agreement and that no pending or threatened claim or litigation known to him would have a material adverse impact on his ability to perform as required by the Agreement.
- f) The Customer meets all the eligibility criteria set forth in Section 4. of these GTNC.
- g) The Customer's use of the Services and/or the Trading Platform will comply with all Applicable laws. The Company shall not be responsible for any illegal or unauthorized use of the Services and/or the Trading Platform by the Customer. The Customer should consult a legal counsel in the applicable jurisdiction if in doubts about the legality of the use of the Services and/or the Trading Platform under the laws of any jurisdiction that apply to the Customer.
- h) Entering into the Agreement will not be a breach or violation of any other contract or agreement to which the Customer is bound.
- i) There are no restrictions, conditions or restraints by central Banks or any governmental, regulatory or supervisory bodies, regulating Customer's activities, which could prevent or otherwise inhibit the Customer entering into, or performing in accordance with the Agreement and/or under any Transaction which may arise under it.
- j) The Customer will not use the Services or the Company's Technology to perform criminal activity of any sort, including but not limited to, money laundering, illegal gambling operations, terrorist financing or malicious hacking. The Customer will not conduct any systematic or automated data collection activities (including without limitation scraping, data mining, data extraction and data harvesting) on or in relation to the Website or any of the Company's systems or platforms.
- k) the Company has not encouraged or suggested his involvement in trading with the Company based on any specific trading strategy, and that the Customer has undertaken adequate research and inquiries to make an informed decision regarding his investments.
- l) The Customer confirms that he is not a Politically Exposed Person, either domestically or internationally, as defined by the Financial Action Task Force (FATF).
- m) The Customer is not included on the United Nations ("UN") Security Council Consolidated List, or any other applicable national, international, regional or foreign government watchlists or sanction list, or affiliated with companies, groups and entities subject to such sanctions, or otherwise represent such natural or legal person.
- n) The Customer will notify the Company without delay if (i) he becomes subject to any laws enforced by OFAC, OFSI, the EU, the UN, DFAIT, or any other Authority imposing economic sanctions or trade restrictions, (ii) he is or becomes situated, organized, or residing in a country or territory that is the target of sanctions imposed by OFAC, OFSI, the EU, the UN, DFAIT, or any other governmental body, or (iii) he becomes aware that he or any funds or Digital Assets, or any transactions involving such funds or Digital Assets, are or may be subject to investigation, including relevant details thereof.
- o) The Customer possesses the necessary and relevant experience and expertise in margin trading, Digital Assets, and blockchain-based systems, along with a comprehensive understanding of their operational framework. The Customer is fully aware of the benefits, risks, and any applicable restrictions associated with margin trading, Digital Assets, and blockchain-based systems. Furthermore, the Customer has the requisite knowledge to manage such assets and transactions effectively and assumes sole responsibility for all assessments, decisions, and actions taken based on such knowledge.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

p) The Customer will not commit any acts or display any conduct that damages the reputation of the Company.

r) The Customer will not use the Trading Platform, place Orders, or engage in Transactions in a manner that constitutes or may be deemed to constitute market abuse under any applicable laws or regulations, nor will the Customer engage in any abusive, manipulative, or otherwise improper trading practices. Prohibited activities include, but are not limited to, lag trading, exploitation of server latency, price or time manipulation, or any other conduct that is unlawful, designed to provide the Customer with an unfair advantage, or otherwise deemed inappropriate by the Company, at its sole discretion. The Company reserves the right to determine, in its absolute discretion, whether any such conduct falls outside the scope of these Terms and Conditions or constitutes unfair business practices.

s) In order to communicate with the Company via e-mail, the Customer will use only the e-mail address, which he has provided the Company with during the registration procedure.

Section 5.(2) The Customer agrees to pay the Company for any loss that the Company suffers as a result of Customer's breach of the warranties included in this Section or elsewhere in these GTNC or Agreement.

Section 5.(3) The Customer expressly acknowledges and agrees to the following:

a) Assumption of Risk – The Customer understands that the use of the Website, Trading Platform, and Services is at his own risk. The Company shall not be liable for any damages, losses, or harm arising from or related to the Customer's use of the Website, Trading Platform, and Services.

b) Service Availability and Interruptions – The Company does not guarantee that access to or use of the Website or Trading Platform or Company's Technology will be uninterrupted, error-free, or free from viruses or other harmful elements, including those that may result in the loss or corruption of the Customer's data or other property. The Company is not responsible for disruptions caused by external systems, including public telephone networks, computer networks, or the Internet, which may interfere with access to the Website and/or Trading Platform or other Company's Technology. Any losses, costs, expenses, or damages resulting from such interruptions, errors, or interferences are solely the Customer's responsibility.

c) Consent to Trading in Non-Regulated Markets - The Services shall involve Transactions in instruments not admitted to trading on regulated markets. By accepting these Terms and Conditions the Customer acknowledges and agrees that he has given express prior consent to the execution of orders by the Company outside a regulated market.

d) Limitation of Consumer Guarantees and Legal Protections - To the maximum extent permitted by law, any statutory consumer guarantees, or legislation intended to protect non-business consumers in any jurisdiction does not apply to the supply of the Services or the Agreement.

e) Data Security and Protection – The Customer assumes full responsibility for the security and protection of information stored on his personal computer or any other device used to access the Website, Trading Platform, and Services. The Customer must

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.

Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

implement and maintain adequate security measures to control access to his device and protect against computer viruses, malware, and other harmful materials or data.

f) Account Security and Unauthorized Use – The Customer shall not permit any third party, including relatives, to access or use his Account, Access Codes, or identity to utilize the Services or Trading Platform, including depositing Digital Assets from third parties. The Customer bears full responsibility for any activity carried out on his Account by an unauthorized party using his Access Codes.

g) Execution of Transactions – All Transactions shall be conducted exclusively through the Trading Platform provided by the Company. Digital Assets held within the Customer’s Account are not transferable to any other trading platform.

h) Execution Venue - The Customer acknowledges and agrees that the Company serves as the sole execution venue for all Transactions, Orders, and other trading activities conducted under these Terms and Conditions. While the Company may, at its discretion, transmit Orders to third-party liquidity providers for execution, the Customer understands that, from a contractual perspective, the Company remains the sole counterparty to all Transactions.

i) Investment Decisions and Liability – The Customer is solely responsible for all investment strategies, Transactions, investments, and the composition of his Account. The Customer acknowledges that he does not rely on the Company for any investment advice, recommendations, or guidance. No information announced or provided by the Company shall be deemed as an assurance or guarantee on the expected results of any Transaction. Under no circumstances shall the Company bear any liability for the Customer’s investment strategies, decisions, Transactions, Account composition, or any resulting tax implications.

j) No Obligation to Assess Suitability – The Company is under no obligation to assess the suitability of the Services for the Customer. Any comments or statements made by the Company or its Associates regarding the suitability of the Services shall not be considered investment, financial, or legal advice and should not be relied upon as such. If the Customer has any doubts about the suitability of any investment, he should seek independent expert advice.

k) No Advisory Services – The Company does not provide financial, legal, tax, regulatory, fiduciary, or other advisory services related to the use of the Services. Any information, materials, or other content provided through the Website, Trading Platform, marketing materials, training events, or other channels is of a general nature and does not constitute advice tailored to the Customer’s personal circumstances, financial situation, needs, or objectives. The Customer acknowledges that he must independently assess any action before utilizing the Services and shall not rely on any opinion, material, or analysis provided by the Company, its Associates, employees, or other related parties as investment or financial advice. The Company shall not be liable for any loss or damage, including but not limited to loss of profit, arising directly or indirectly from the Customer’s reliance on such information.

l) No Physical Delivery – The Customer acknowledges that no physical delivery of a Digital Asset Denominated Products or any other underlying instrument or reference asset traded through the trading Account will occur.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.

Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

m) No Interest on Deposited Funds – The Company is not obligated to pay interest on any Digital Assets deposited by the Customer. The Customer expressly waives any right to claim such interest.

n) Ineligibility for Forked Coins – In the event of a blockchain fork, the Customer shall not be entitled to receive any forked coins for the assets held in his Account.

o) Compliance with Local Regulations – The Customer acknowledges that it is his sole responsibility to ensure compliance with all applicable local tax regulations, laws, and other legal requirements relevant to his activities on the Trading Platform. The Company shall not be responsible for any tax obligations or legal compliance matters affecting the Customer.

p) Information Disclaimer – The information provided on the Website and Trading Platform is for general informational purposes only and is offered in good faith. The Customer acknowledges that he acts upon such information at his own risk, understanding that the Company shall not be liable for any resulting losses or damages. The Company does not verify all information, which may be selective, incomplete, or inaccurate for the Customer's purposes. The information provided should not be considered a recommendation to trade or engage in any specific services offered by the Company. The Company makes no express or implied representations, warranties, or guarantees regarding the accuracy, completeness, or timeliness of the content on the Website or Trading Platform. The Company assumes no liability for any errors, omissions, or inaccuracies in the information provided.

r) Right to Liquidate Transactions – The Company reserves the right to liquidate any Transaction at his discretion at any time, irrespective of the profit or loss position.

s) Customer Responsibility for Communications - The Customer acknowledges and agrees that he is solely responsible for reading and reviewing all communications received from the Company via the Trading Platform or any other means of communication. Any such communication shall be deemed received and effective once made available to the Customer by the Company, irrespective of whether the Customer has accessed or reviewed the message. The Company bears no liability for any loss that arises as a result of delayed or unreceived communication sent to the Customer by the Company.

## **6. Fees, charges, interest and taxes**

Section 6.(1) The provision of Services by the Company is subject to the payment of applicable fees, interest rates, charges, and other costs (hereinafter collectively referred to as the "Fees"). The comprehensive List of Fees and Charges applicable to the Company's Services is made available on the Website. In addition to the Fees payable to the Company, the Customer acknowledges that certain costs, expenses, or charges may be incurred directly with third parties and shall remain the sole responsibility of the Customer. In the event that the applicable tariff for a specific Product or Service is not listed in the List of Fees and Charges, the Customer is required to obtain the necessary fee information from the Company before utilizing the respective Service or Product. The Customer's continued use of any such Service or Product without prior confirmation of applicable Fees shall be deemed acceptance of any charges subsequently determined by the Company in accordance with its prevailing pricing policies.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Section 6. (2) The Customer acknowledges that certain charges may not be expressed in monetary terms, cryptocurrencies, or percentage values but may instead be represented in alternative pricing units, such as pips or points. Accordingly, the Customer is responsible for ensuring a clear understanding of the financial implications of such units and the corresponding costs associated with his Transactions.

Section 6. (3) The Customer agrees that any applicable Fees shall be deducted directly from his Account. To facilitate this process, the Company reserves the right to consolidate or transfer funds between any of the Customer's trading accounts as necessary. Additionally, the Company is entitled, at its sole discretion, to close any Open Positions held by the Customer to satisfy any outstanding obligations owed to the Company.

Section 6. (4) The Customer shall be responsible for reimbursing the Company for any costs incurred in the recovery of outstanding amounts due under the Agreement, including but not limited to a) reasonable costs and expenses associated with debt collection and recovery efforts, such as collection commissions, tracing fees, and default administration charges; and b) Actual legal fees and expenses incurred by the Company, including attorneys' fees and related legal costs.

Section 6. (5) The Customer acknowledges that the spread, defined as the difference between the BUY and SELL price, varies across different Digital Assets and other instruments. The size of the spread is influenced by factors such as Order size and volume, as disclosed on the Company's Website and Trading Platform. The Company offers a floating spread, which may fluctuate at any time without prior notice due to various market conditions. The applicable minimum spreads, which may include the Company's mark-up where applicable, are available on the Company's Website.

Section 6. (6) For all types of Digital Asset Denominated Products offered by the Company, any applicable commission and financing/overnight fees are not included in the Company's quoted prices but are instead charged separately to the Customer's Account. Regarding financing/overnight fees, the value of Open Positions in certain types of instruments is adjusted daily by a financing fee, commonly referred to as a "swap," for the duration of the trade. These financing fees are determined based on prevailing market interest rates. Details of the applicable daily financing/overnight fees can be found on the Company's Website.

Section 6. (7) All sums payable by the Customer under the Agreement shall be paid to the Company in full, free and clear of any present or future taxes, levies, imposts, duties, charges, fees or withholding and without set off or counterclaim or any restriction, condition or deduction whatsoever. If the Customer is required by any Applicable Law to make any deduction or withholding, the Customer shall promptly pay to the Company such additional amount as will result in the net amount received by the Company being equal to the full amount which would have been receivable had there been no deduction or withholding. Any additional amount paid under this Section shall not be treated as interest but as agreed compensation.

Section 6. (8) All stamp duties and registration fees, asset transfer payments due, all taxes and duties, all deductions made at source, all fees, and salaries immediately due and repayable at the point of or on account of any operation concerning the Company, shall be borne by the Customer whether imposed by law of St.Lucia or foreign law. The Company is explicitly and

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

unreservedly authorized, without prior formality, to make the resulting and corresponding adjustments following any variation in such taxes, duties, deductions made at source or other payments or salaries immediately due and repayable. The Customer acknowledges that the Company may be required to deduct any tax, fiscal charge or similar obligation for the Company or the Customer, including all interest or penalties associated with the above, from any payment made in connection with, or on account of, any operation carried out by the Customer or on his behalf. The Company cannot in any way be held liable for the costs or damage, whether direct or indirect, caused by the process of collecting or deducting such taxes, charges, or other fees. These costs and/or this damage will exclusively be borne by the Customer. The Company may only be held liable where it has made a serious or intentional error. The Company is not accountable for damage which may be caused by a failure to apply the relevant fiscal deductions or a failure to do so correctly, except where it has made a serious or intentional error.

Section 6. (9) In the event that the Customer fails to fulfill any payment obligations related to Fees or other charges owed to the Company, the Company reserves the right, at its sole discretion, to take any of the following actions: (i) reject or decline any Orders placed by the Customer, (ii) impose limits on Transaction amounts, and/or (iii) enforce additional conditions or restrictions on the Customer's access to and use of the Services.

Section 6. (10) If any amounts due under this Agreement remain unpaid for a period exceeding sixty (60) days, the Company shall be entitled to apply an interest charge of 1% per month, or the highest rate permitted under Applicable Law, whichever is lower. This interest charge is intended to compensate for lost revenue and costs incurred in collection efforts.

Section 6. (11) The Company reserves the right to impose a monthly inactivity fee of 35 USDC on Inactive Accounts. If the Account Balance is less than 35 USDC, the Company shall deduct the entire remaining balance as an inactivity fee.

Section 6. (12) The Company reserves the right to modify, at its sole discretion and without prior notice, any Fees and charges applicable to Customers for the use of its Services. Any changes to the applicable Fees will be communicated to Customers through updates published on the Company's Website. It is the sole responsibility of the Customer to regularly review the Fees on the Website while using the Services and before engaging in any new Transactions or utilizing any additional Services.

## 7. Registration

Section 7. (1) To become a Customer, open an Account, and access the Services, each prospective Customer must successfully complete the online registration process as determined by the Company, at its sole discretion. As part of this process, the Customer is required to submit all necessary documentation and information requested by the Company for the purpose of conducting due diligence and customer identification procedures in compliance with all Applicable Laws and the Company's internal policies. Such procedures may include, but are not limited to, the verification of the Customer's identity, as well as, where applicable, the identification of the beneficial owner(s) or shareholder(s) of the Customer, the verification of the source of funds, and an assessment of the nature of the Customer's business.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Section 7. (2) Upon registration, the Customer's Account shall be subject to an initial probation period of up to fifteen (15) days, during which the Company shall, at its sole discretion, collect any additional required documentation, conduct further due diligence, and complete the Know Your Customer (KYC) process. At the conclusion of this probation period, the Company, at its absolute discretion and without obligation to provide any reason, may either (i) allow the Agreement to remain in effect, subject to the continued compliance of the Customer with these Terms and Conditions, or (ii) reject the Customer's application and terminate the Agreement in accordance with the provisions set forth herein.

Section 7. (3) Only Customers who successfully complete the registration process and provide the required verification documents within the probationary period shall be permitted to continue using the Company's services. For deposit amounts exceeding 15,000 USDC (or equivalent), verification must be completed during or upon account registration. For deposits below 15,000 USDC (or equivalent), a fifteen (15) day probationary period applies, during which the Customer may not withdraw funds until the verification process is completed. The Company shall not be liable for any delays resulting from incomplete or outstanding verification documentation. Failure to provide the required KYC/AML information may result in the denial of Services or Account closure.

Section 7. (4) The Customer undertakes to promptly renew and update its identification and registration documents, including various registration certificates, identifications documents and other similar documents, its controlling shareholders, de facto controlling persons, directors, legal representative, person in charge and authorized signatories/representatives (collectively "Identification/Registration Documents"). The Customer shall promptly provide the Company with a certified copy or an original copy of the renewed Identification/Registration Documents. The Customer acknowledges and agrees that the Company is entitled to suspend the Customer's operation of any Account(s) and/or use of any Services from the time when any of the Identification/Registration Documents expires to and till the time when the Company receives the certified or original copy of the renewed version of the relevant expired Identification/Registration Documents. In no event shall the Company be liable for loss (whether direct or consequential and including, without limitation, loss of profit or interest) or damage suffered by the Customer arising out of the exercise of the Company's suspension right pursuant to this Section.

Section 7. (5) The Customer shall download and install the Trading Platform software available on the Company's Website or, where applicable, access their Account via the web-based trading platform. The Trading Platform shall be used exclusively for the purpose of utilizing the Services provided under these Terms and Conditions, in full compliance with and subject to the terms set forth herein. Upon successful registration, the Customer will receive an Access Code via email, which will enable him to log in to the Trading Platform and engage in trading activities involving Digital Assets and other Instruments available on the platform.

Section 7. (6) Customer is responsible for acquiring and maintaining all necessary equipment and supplementary services required to connect to, access, or use the Services. This includes hardware, software, networking components, and similar items. A stable and high-speed Internet connection is essential for the proper functioning of the Services. Customer must procure and

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

maintain the network connections linking their network to the Services, which includes using browser software that supports protocols specified by the Company and following access procedures for such services. The Company is not obligated to notify Customer of any upgrades, fixes, or enhancements to such software. The Company assumes no responsibility for the reliability or performance of these connections. Please note that the Services may not be compatible with all devices.

Section 7. (7) The Customer is responsible for keeping their Account information, including the Access Code, confidential and for all activities posted to their Account. If there is any suspicious activity related to the Customer's Account, the Company may, but is not obligated to, request additional information from the Customer, including authentication documents, and suspend any Service pending the Company's review. The Customer must comply with these security requests or face the termination of his Account(s) and contractual relationship. The Customer is solely responsible for the accuracy of all information transmitted via the internet using his Access Codes. The Customer acknowledges that the Company bears no responsibility if the Access Code is used without authorization.

Section 7. (8) The Customer must immediately inform the Company of any unauthorized access or use of his Account or Access Code, or any other security breach, by emailing to

Section 7. (9) The Customer is permitted to open only one primary Account with the Company. However, within this primary Account, the Customer may create and maintain multiple trading accounts, provided that such accounts are not used in an abusive manner. Prohibited activities include, but are not limited to, the misuse of excessive leverage, engaging in negative balance protection abuse, or any other conduct that the Company deems inappropriate. If the Customer is found to have opened more than one primary Account, the Company reserves the right, at its sole discretion, to treat all such Accounts as a single consolidated Account. In such cases, the Company may, but is not obligated to, transfer and allocate available Margin or other funds between the Customer's Accounts for the purpose of meeting Margin requirements or settling liabilities in one or more of the Customer's Accounts. Such transfers may be executed even if they result in the closure of Open Positions in any Account from which funds or Margin are transferred. Should the Company suspect any form of abuse or misuse of multiple trading accounts, it reserves the right to initiate an investigation and may, at its sole discretion, suspend or terminate the Customer's Account(s) in accordance with these Terms and Conditions.

Section 7. (10) These Terms and Conditions shall cover, individually and collectively, all Accounts and trading account of the Customer at any time opened or reopened with the Company.

Section 7. (11) The Customer must ensure that his use of the Company's Technology, Services and Account adheres to these GTNC and all Applicable laws relevant to his use of the Services. When using the Account, the Customer agrees to: (i) keep his computer systems in good working order and ensure they are compatible with the Company's Technology; (ii) perform tests and provide information as reasonably requested by the Company to confirm that the Customer's computer systems meet the requirements specified by the Company periodically; and (iii) conduct regular virus checks.

Section 7. (12) The Company reserves the right to deactivate and archive a Customer's Account if it meets the criteria for archival status. An Account shall be considered inactive if it has no remaining balance and has had no trading activity for a continuous period of three (3) months.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

The Company reserves the right, for the Accounts which are marked as “Inactive accounts”, to move Customer’s funds to a special account and/or wallets operated by third parties which might bear staking rewards or interest for the Company as a compensation for expenses born by the Company in relation to the inactive Account. The Customer acknowledges that he has no right to any profit generated from such accounts and undertakes all counter-party risk on any such products. In such cases, the Company may, at its sole discretion, also deactivate and archive the Account without prior notice to the Customer. The Customer hereby acknowledges, agrees, and expressly authorizes the Company to take such action if his Account meets the conditions outlined in this provision.

Section 7. (13) If the Customer wishes to reactivate an archived Account, the Company may, at its absolute discretion, restore access provided that the Customer complies with the Company’s request to update and submit the required KYC documents.

Section 7. (14) The Company reserves the right, at any time, to conduct Customer Due Diligence (CDD) procedures, including but not limited to identity verification and source of funds verification, in order to comply with applicable AML/KYC regulations. The Company may impose trading and withdrawal limits until the Customer successfully completes the required verification process. Additionally, the Company may request further documentation or updated information as necessary and the Customer agrees to provide such documents promptly upon request.

Section 7. (15) The Company retains the right to refuse, suspend, or terminate any transfer, withdrawal, or access to Services or Account if it reasonably suspects the activity to be related to criminal conduct, money laundering, or other unlawful activities. The Customer acknowledges that the Company is legally obligated to report suspicious transactions to relevant authorities and is prohibited from disclosing such reports to the Customer.

## 8. Services

Section 8. (1) The Company grants Customers access to the Trading Platform, enabling him to engage in the trading of Digital Assets and tokenized instruments made available through the Trading platform. All Transactions executed by the Company shall be conducted strictly on an execution-only basis, meaning the Company does not manage the Customer’s Account or provide investment advice.

Section 8. (2) Unless expressly stated otherwise in these Terms and Conditions or any other relevant agreements or documentation, the Company shall have no obligation to:

- Monitor or provide updates to the Customer regarding the status of any Transaction;
- Issue margin calls to the Customer; or
- Close Open Positions on behalf of the Customer.

The Customer acknowledges that he is solely responsible for managing his Account, monitoring his trading activity, and making independent decisions regarding his Transactions.

Section 8. (3) The Customer is granted an exclusive, non-transferable, and non-assignable right to access and use the Account. The Customer shall bear full responsibility and liability for all Orders placed through the Trading Platform, and any such Orders received by the Company shall be deemed to have been submitted by the Customer. The Customer grants the Company full

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

authorization to act upon any instruction provided, or reasonably appearing to be provided, by the Customer through the use of his Access Code and received by the Company in connection with any Service utilized by the Customer.

As long as an Order is transmitted via the Customer's Account or Trading Platform, the Company shall be entitled to reasonably presume that the Order originates from the Customer and shall have no obligation to investigate its authenticity or legitimacy further.

Section 8. (4) The Customer acknowledges that the Company reserves the right, at its sole discretion and with immediate effect, to suspend or terminate, in whole or in part, any Service or the Customer's access to the Trading Platform, at any time, with or without cause or prior notice. Additionally, the Company may, at its discretion, modify the nature, composition, or availability of any Service, or adjust the trading limits applicable to the Customer's activities on the Trading Platform.

Section 8. (5) Unless expressly agreed otherwise in writing by the Company, the Customer shall have no right to modify or revoke an Order once it has been received by the Company.

Section 8. (6) The Customer assumes full responsibility for the authenticity, accuracy, and completeness of any Order, including both its content and form, as received by the Company.

Section 8. (7) The Company is under no obligation to accept, execute, or cancel, in whole or in part, any Transaction, Order, or instruction submitted by the Customer through the Trading Platform.

Section 8. (8) Furthermore, the Company bears no liability for transmissions that are inaccurate, incomplete, or not received, and it reserves the right to execute any Transaction based solely on the actual terms received.

Section 8. (9) Any Order submitted by the Customer via the Trading Platform shall be considered received and valid—and shall only constitute a binding contract between the Customer and the Company—once it has been recorded and executed by the Company. Until such execution occurs, the submission of an Order alone does not create any binding contractual obligation between the Parties.

Section 8. (10) Under certain circumstances, the Customer's trading activity may result in the Account balance becoming negative. If the negative balance arises as a direct consequence of normal trading activity, the Company will reimburse the negative balance. However, if the negative balance results from fraudulent intent, abusive practices, or any other malicious actions, as determined at the Company's sole and absolute discretion, the Company reserves the right to decline reimbursement. In such cases, the Company may, at its discretion, offset the negative balance by utilizing available funds from the Customer's other trading accounts.

Section 8. (11) The Company strictly prohibits the practice of quote arbitrage in trading and does not permit any form of market manipulation, including but not limited to execution based on pricing errors, omissions, or misquotes. Any Transactions that, in the Company's sole discretion, are found to exploit price latency or inaccuracies in the price feed may be subject to corrective action, which may include the modification, cancellation, or nullification of such Transactions.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

## 9. Trading Platform and Orders

Section 9. (1) All rights, titles, interests, and intellectual property rights, including but not limited to trademarks and trade names associated with the Company, are and shall remain the exclusive property of the Company, its suppliers, or its licensors. These rights are permanently retained by the Company or its licensors, and the Customer acquires no ownership or proprietary interest in any intellectual property related to the Trading Platform.

Section 9. (2) The Customer is granted a limited right to access and use the Trading Platform solely for the purposes of engaging in trading activities in accordance with these Terms and Conditions. The Customer is strictly prohibited from:

- Copying, licensing, selling, transferring, or making the Trading Platform or any related information available to any third party;
- Modifying, distributing, or otherwise exploiting any part of the Trading Platform;
- Removing, altering, or obscuring any copyright notice, proprietary marking, or restrictive legend contained within the Trading Platform.

Any unauthorized use of the Trading Platform or infringement of intellectual property rights shall constitute a material breach of these Terms and Conditions and may result in legal action.

Section 9. (3) The Company makes no express or implied representations or warranties regarding the Trading Platform, including but not limited to the following:

i) Availability – The Company does not guarantee that the Trading Platform will be available at all times or that access will be continuous and uninterrupted. Access may be affected by factors such as routine maintenance, repairs, upgrades, or other unforeseen circumstances;

ii) Operation and Functionality – The Company makes no assurances regarding the performance, quality, reliability, or functionality of the Trading Platform;

iii) Error-Free Experience – The Company does not warrant that the Trading Platform will be free from errors, defects, or malfunctions;

iv) Security and Integrity – The Company does not guarantee that the Trading Platform is free from viruses, malware, or other harmful components that may have contaminating or destructive properties, including those that could result in data loss, corruption, or damage to the Customer's systems or property.

The Customer acknowledges and accepts that use of the Trading Platform is at his own risk and that the Company bears no liability for any disruptions, losses, or damages resulting from the aforementioned factors.

Section 9. (4) The Company reserves the right, at its sole discretion and without prior notice, to modify, update, discontinue (temporarily or permanently), or revise any content, features, functions, or user interface of the Trading Platform, either in whole or in part. This includes, but is not limited to:

- Removing or altering specific features or functionalities;
- Implementing changes to enhance security, performance, or usability;

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.

Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

- Taking necessary actions to protect the Company's rights, particularly in cases where the Trading Platform and/or Services are used in a manner that may constitute:
  - Violation of the Company's intellectual property rights;
  - Distribution of malicious software, including internet viruses, worms, trojan horses, malware, or any other destructive activities;
  - Engagement in illegal or unauthorized activities.

The Customer acknowledges that the Company may undertake such actions as necessary to safeguard the integrity of the Trading Platform and ensure compliance with applicable laws and regulations.

Section 9. (5) The Customer agrees not to engage in any conduct, whether intentionally, recklessly, negligently, or otherwise, that:

i) Violates Applicable Laws or the Agreement – Use the Trading Platform for unlawful purposes or in any manner that breaches the terms and conditions set forth in this Agreement;

ii) Interferes with or Disrupts Operations – Attempts to interfere with, disrupt, or impair the proper functioning of the Trading Platform, hardware, systems, or networks, including but not limited to knowingly or negligently transmitting files, software, or code containing malware, viruses, worms, or any other malicious content capable of disrupting or impairing the Trading Platform's operations;

iii) Impacts Service Quality for Other Users – Takes any action that causes or may cause interruptions, slowdowns, or degradation of the Trading Platform's availability or functionality for other users.

The Customer acknowledges that any breach of these obligations may result in immediate suspension or termination of access to the Trading Platform and may subject the Customer to further legal or regulatory consequences.

Section 9. (6) The Customer acknowledges that, while the abbreviation "CFD" may appear on the Trading Platform, it shall be understood to refer to Digital Asset Denominated Products as defined in these Terms and Conditions. The use of the incorrect abbreviation is due to the standardized nature of the third-party software utilized by the Trading Platform, which is designed for various applications and does not allow for modifications to certain system parameters. The Customer further agrees that the presence of this inaccurate abbreviation does not alter the nature of trading conducted with the Company, nor does it affect the Customer's rights and obligations under this Agreement.

Section 9. (7) The Customer acknowledges that Orders will be executed at the bid and ask prices provided by the Company. However, due to the high volatility of financial markets and potential internet connectivity delays between the Customer's terminal and the Company's server, there may be discrepancies between the price requested by the Customer at the time of Order placement and the actual market price at the time of execution.

Section 9. (8) Furthermore, the Customer agrees that in the event of a communication failure, technical malfunction, or any issue resulting in the quotation of off-market prices in the price feed

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

(such as price freezes, interruptions, or abnormal price spikes), the Company reserves the right to:

- Decline to execute the Order;
- Adjust the opening and/or closing price of an affected Order; or
- Cancel the executed Order entirely if it was based on erroneous pricing.

The Customer acknowledges and accepts that such corrective measures are necessary to maintain the integrity and accuracy of trading operations on the Trading Platform.

Section 9. (9) The Customer acknowledges and agrees that all Transactions executed with the Company are conducted on a principal basis, meaning the Company acts as the direct counterparty to the Customer, rather than as an agent acting on behalf of the Customer. The Company shall be the contractual counterparty to all Transactions entered into by the Customer.

Section 9. (10) The Customer may open and close positions through the Trading Platform and has the ability to add or modify Orders by placing the following types of instructions: Buy Limit, Buy Stop, Sell Limit, Sell Stop, Stop Loss, Take Profit. All Orders are subject to execution in accordance with the Company's trading policies and the terms outlined in the Agreement.

Section 9. (11) The Company reserves the right, at its sole discretion and without the Customer's prior consent, to implement risk management measures that may affect the Customer's trading activity. These measures may include, but are not limited to:

- Transferring the execution of the Customer's Transactions to a third-party liquidity provider;
- Adjusting or limiting the Customer's leverage;
- Restricting the number of available instruments for trading; or
- Placing the Customer's account in "read-only" mode, thereby preventing the opening of new trades while allowing only the management or closure of existing positions.

The Company may enforce such measures at any time and without prior notice, as part of its risk management policies.

Section 9. (12) The Customer acknowledges, ratifies, and assumes full responsibility and liability for all instructions provided to the Company by his designated representative, including any Transactions executed as a result of such instructions. The Customer agrees to fully indemnify, defend, and hold the Company harmless against any loss, damage, or expense incurred by the Company as a consequence of acting upon such instructions. This indemnity shall remain in effect regardless of the circumstances that led to the loss, damage, or expense, and shall apply irrespective of the Company's knowledge, actions, or omissions concerning any other Account held by any third party with the Company.

Section 9. (13) In the event of any occurrence that may impact the price, availability, or quantity of any Digital Asset permitted for trading on the Trading Platform, the Company reserves the right, at its sole discretion, to implement appropriate adjustments or restrictions. Such measures may include, but are not limited to:

- Modifying the opening or closing price, size, value, and/or quantity of the affected Transaction;

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

- Adjusting the level or size of related Orders;
- Restricting long or short selling of the affected Digital Asset;
- Canceling executed trades;
- Closing any Open Positions held by the Customer;
- Canceling pending Orders; or
- Delisting and withdrawing the affected Digital Asset from the Trading Platform.

The Company may enforce any of the above actions without prior notice in order to protect market integrity, manage risk, and ensure compliance with regulatory or operational requirements.

Section 9. (14) Please note that the Company reserves the exclusive right, at its sole discretion, to take any other action as outlined in the Section 9.(13) of these Terms and Conditions. Any such determination made by the Company shall be final, conclusive, and binding upon the Customer. The Company will endeavor to notify the Customer of any such adjustment or amendment via email or the Trading Platform as soon as is reasonably practicable.

Section 9. (15) Due to the inherent volatility in both price and volume, the Company continuously strives to execute Customer Orders under the best possible conditions, considering the prevailing market environment. Orders such as Buy/Sell, Buy Limit, Buy Stop, Sell Limit, Sell Stop, Stop Loss, and Take Profit are generally executed at the requested or declared price. However, under certain market conditions, including but not limited to high volatility, news announcements, market openings (gaps at the start of a trading session), or instances where an underlying instrument is suspended or restricted in a particular market, Buy/Sell Stop and Stop Loss Orders may not be executed at the originally requested price. Instead, these orders will be filled at the next best available price. In such cases, any Take Profit Orders placed below or above Buy Stop/Sell Stop Orders, or Stop Loss Orders positioned above or below Buy Stop/Sell Stop Orders at the time of activation, may be removed. Additionally, the same execution policy applies when a trading strategy is identified as abusive, particularly if it aims to exploit risk-free profit opportunities or engages in practices that the Company deems abusive at its sole discretion. As a result, the placement of a Stop Loss Order does not guarantee that the Customer's losses will be limited to the intended amount, as execution is subject to market conditions and price availability at the time of execution.

Section 9. (16) The Company reserves the right, at its sole discretion, to adjust spreads, modify leverage levels, or amend commission rates applicable to Products or Services. Such adjustments may be made in response to prevailing market conditions and/or the size of the Customer's Order.

Section 9. (17) The Company shall not be held liable for any delays, inaccuracies, or errors in the transmission of Orders, instructions, or information from the Customer to the Company, where such issues arise due to factors beyond the Company's reasonable control. Delays in transmission may occur for various reasons, including but not limited to:

- Market conditions, such as periods of high volatility;
- Slow or unstable internet connections, particularly affecting communication between the Customer's terminal and the Company's server.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

The Customer acknowledges and accepts that such circumstances may impact the timely execution of Orders and the accuracy of transmitted information, and the Company bears no liability for any resulting consequences.

Section 9. (18) A "Manifest Error" refers to an obvious or apparent misquote by the Company, a market, a liquidity provider, or an official price source upon which the Company has reasonably relied in relation to any Transaction, taking into account the prevailing market conditions at the time the Order was placed. The Company, at its sole discretion, shall determine whether a situation qualifies as a Manifest Error. In assessing whether a Manifest Error has occurred, the Company may consider any relevant information available, including but not limited to:

- The market conditions at the time of execution;
- Any errors or lack of clarity in price sources, market data, or official announcements.

While the Company will exercise fairness in determining whether a Manifest Error has taken place, it shall not consider any financial commitment, contract, or Transaction entered into or avoided by the Customer in reliance on the Order placed with the Company, nor any loss suffered or anticipated by the Customer.

Section 9. (19) In the event of a Manifest Error, the Company may, at its sole discretion, but is not obligated to:

- i) Adjust the details of the affected Transaction(s) to reflect what the Company reasonably determines to be the correct or fair terms, had the Manifest Error not occurred; or
- ii) Declare any or all affected Transactions void, in which case such Transactions shall be treated as if they were never executed.

The Company shall not be liable to the Customer for any losses, including but not limited to loss of profits, income, or trading opportunities, that the Customer or any third party may incur as a result of or in connection with a Manifest Error—whether caused by the Company or any other party. This includes, but is not limited to, losses arising from the Company's decision to uphold, amend, or declare void any affected Transaction. The Company's liability shall only arise if the Manifest Error is determined to have resulted from the Company's willful default or fraud, as established by a competent court in a final, non-appealable judgment.

Section 9. (20) Considering the volume of the Customer's Order and the current market conditions, the Company shall have the right to execute part of an Order only.

Section 9. (21) The swap rate is primarily determined by prevailing interest rates and the Company's fee for maintaining an Open Position overnight. The Company reserves the right, at its sole discretion, to modify the swap rate at any time. The Customer acknowledges that any changes to the swap rate will be communicated through the Website or the Trading Platform. The Customer further accepts full responsibility for regularly reviewing the Contract Specifications available on the Website or Trading Platform to stay informed about the applicable swap rate before placing any Order with the Company.

Section 9. (22) Due to internet connectivity delays, price feed errors, and other technical factors, temporary price latency may occur on the Trading Platform, leading to a short-term discrepancy between the Company's quoted prices and prevailing market prices.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

The Customer expressly acknowledges and agrees that they shall not engage in Transactions that exploit price latency arbitrage opportunities, whether through the use of additional functionalities, plug-ins (e.g., Expert Advisor), automated tools, or any other means. If the Customer violates this provision, the Company reserves the right, at its sole discretion, to take any or all of the following actions:

- a) Adjust or correct the execution prices of the affected Transactions to reflect market conditions as if no price latency had occurred;
- b) Cancel any Transactions determined to have been executed through price latency arbitrage;
- c) Terminate the Customer's Account without prior notice;
- d) Impose an administration fee equivalent to 10% of the Customer's deposited funds, with a maximum charge of USDC 200 or the equivalent value in Digital Assets.

The Customer accepts full responsibility for compliance with this provision, and the Company's decisions regarding enforcement shall be final and binding.

Section 9. (23) The Company reserves the right, at its sole discretion and without prior notice or explanation, to refuse to transmit or execute an Order at any time. The Company may exercise this right under various circumstances, including but not limited to the following:

- i) Insufficient Free Margin – The Customer's Account lacks sufficient Free Margin to cover the Order and any applicable charges;
- ii) Impact on Market Stability – Executing the Order would negatively impact the Trading Platform's stability, reliability, or the orderly functioning of the market;
- iii) Market Abuse Concerns – The Order or its execution may constitute or contribute to Market Abuse;
- iv) Money Laundering Risks – The Order may involve or facilitate money laundering, in violation of Applicable Laws and regulations;
- v) Abuse of Privileged Information or Protections – The Order's execution may constitute:
  - Abuse of privileged or confidential information;
  - Exploitation of negative balance protection; or
  - Manipulative trading practices involving price exploitation.

The Customer acknowledges and accepts that the Company's decision to refuse an Order shall be final and binding, and the Company bears no liability for any consequences arising from such refusal.

Section 9. (24) The Company reserves the right, at its sole discretion, to refuse the execution of an Order and/or adjust the opening or closing price of an Order in the event of a technical error or any other unforeseen issue.

Section 9. (25) The Customer acknowledges and agrees that if the Company declines to transmit or execute an Order, such refusal shall not relieve the Customer of any existing obligations towards the Company, nor shall it affect any rights or remedies that the Company may have against the Customer or their assets.

Section 9. (26) The Company settles all Transactions immediately upon their execution, following the customary market practices for the relevant instrument or market, unless otherwise agreed.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Section 9. (27) After an Order is executed, the Company will provide confirmation by posting the details on the Customer's Account via the Trading Platform as soon as reasonably practicable. However, any failure or delay in posting such confirmation does not affect the validity of the executed Transaction. The Customer is responsible for reviewing all Transaction confirmations and must raise any objections within two (2) business days from the time the confirmation is posted. If no objection is raised within this timeframe, the confirmation shall be deemed accurate, conclusive, and binding.

Section 9. (28) The Company shall maintain Transaction records of Customers for a minimum period of five (5) years following the termination of the Agreement.

## 10 Credit Allocation, Removal, and Impact on Trading

Section 10. (1) The Company may, at its sole discretion, grant Credit to the Customer's Account, which may be automatically added or removed at any time without prior notice. Any changes to the Credit balance may impact the Customer's Margin and Equity, and the Customer acknowledges and accepts all associated risks. The Company bears no liability for any losses resulting from the granting or removal of Credit.

Section 10. (2) The Company reserves the right to remove all Credit previously awarded to the Customer in the event of any withdrawal from the trading account, including internal transfers between two trading accounts or wallets.

Section 10. (3) The Company may grant Credit based on various factors, including but not limited to Customer deposits, trading activity, or promotional offers. If Credit is awarded as part of a special promotion, the Customer may be required to accept additional terms and conditions before being eligible to receive such Credit.

Section 10. (4) The Company retains full discretion to modify, revoke, or impose conditions on Credit allocations, and the Customer acknowledges that such changes may impact his Account and available Balance.

## 11 Margin and Leverage Requirements

Section 11. (1) To enter into a leveraged Transaction, the Company requires the Customer to deposit Margin as security against potential losses arising from the Transaction. The Leverage Level is defined as the ratio between the required Margin and the market value of the open Transaction position it secures. By accepting these Terms and Conditions, the Customer confirms that they have read, understood, and accepted the Leverage Levels published on the Company's Website.

Section 11. (2) The Company reserves the right, at its sole discretion, to adjust Margin requirements or Leverage Levels of any Customer Account(s), either permanently or temporarily, at any time, without prior notice or Customer consent, to mitigate risks associated with realized or unrealized losses arising from Transactions. This includes the ability to alter Margin rates initially set when opening a Transaction. Such adjustments will be communicated via the Trading Platform or by email.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Section 11. (3) Customers may request a Leverage Level adjustment by contacting the Company. However, the Company retains the exclusive right to approve, deny, or modify leverage settings at its absolute discretion, with or without notice.

Section 11. (4) The Customer is required to ensure that their Account maintains sufficient funds at all times to meet the Company's Margin requirements, which must be at least 100% of the required Margin. The Company reserves the right to use any assets deposited by the Customer as collateral to meet Margin obligations. Only funds explicitly received for transfer purposes will be credited as deposited funds.

Section 11. (5) If the Customer's Margin balance falls below the required threshold, or if the deposited Margin is insufficient to meet the Company's required Margin rates, the Company may, at its sole discretion, terminate or close the Customer's Transactions and Account without prior notice. Without limiting this right, the Company is entitled, but not obligated, to begin liquidating Customer positions when Margin falls below 100% of the required Margin or Leverage Level. If the Margin falls to or below 30% of the required Margin or Leverage Level, the Customer's positions shall be automatically closed at the prevailing market price.

Section 11. (6) The Customer bears full responsibility for monitoring the Margin balance in their Account before opening an Account or placing any Order. The Customer must ensure that their Account meets all applicable Margin requirements, as specified on the Company's Website.

## 12 Complaints

Section 12. (1) The Company has put in place and applies adequate and effective complaint resolution procedures for the settlement of complaints of the Customers concerning the rights and obligations arising under the Agreement. Any complaints shall be submitted to the Company as follows: (a) By sending an email to email address, or (b) By sending a letter to the Company to that effect, which shall include the contact details of the Customer submitting the complaint. Complaints must include the Customer's name, and enough details to indicate the alleged contravention to which the complaint relates. Complaint must not include offensive language directed either to the Company or the Company employee(s). The Company has the right to refuse a complaint if this Section have been breached.

Section 12. (2) The Company shall examine all points raised with the complaint, and its reply shall be given within an adequate timeframe and at the latest within thirty (30) Business Days of receipt of the complaint. If further time is required to examine the complaint, the Company will acknowledge receipt of the complaint within the above deadline and will respond to the Customer regarding the said complaint within sixty (60) Business days from the date of receipt of such complaint.

Section 12. (3) No Complaint shall be valid if submitted after one month of its alleged occurrence and should be deemed to be settled in full upon the expiry of the said one-month period. The Customer hereby waives any rights it may have inclusively the right to submit any complaint or claim or allegation outside the permitted timeframe of one month from the day that the said alleged event occurred, irrespectively of the nature of the event (i.e. trade, refund, etc.) or the size of the complaint.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Section 12. (4) If the Customer has been notified in advance by the Website or Trading Platform maintenance or any other technical issue related to the Website or the Account, complaints made in respect of any event during such period, are not accepted. The fact that the Customer has not received a notice shall not constitute a reason to lodge a complaint.

Section 12. (5) In respect of all disputes, any references by the Customer to the quotes of other companies or information systems will not be taken into account. The Company shall not be liable to the Customer for any discrepancy between the actual profit received and the profit the Customer had anticipated, nor for any losses incurred due to an uncompleted or unexecuted action that the Customer intended to carry out.

Section 12. (6) Any complaints related to the execution of an Order, including but not limited to (i) price, (ii) cost, (iii) execution speed, and (iv) execution method, must be submitted to the Company within two (2) Business Days from the date of execution of the disputed Order.

Section 12. (7) Furthermore, the Company shall not accept any complaints if the alleged event was caused by any of the following:

- a) Poor Internet connectivity on the part of the Customer, the Company, or both;
- b) A Manifest Error, as defined under these Terms and Conditions; or
- c) Software or hardware failure occurring on the part of the Customer, the Company, or both
- d) the financial results of the deals made using temporary excess Free Margin on the Account gained as a result of a profitable position (cancelled by the Company afterwards) opened at an error quote or at a quote received as a result of a Manifest Error.

### **13 Notifications and Communication**

Section 13. (1) All notices and communications issued by the Company or submitted by the Customer shall be in the English language.

Section 13. (2) The customer shall immediately notify the Company in writing of, inter alia

- a) any changes in his name, address or the email address advised by him. If the Customer fails to notify changes of his address, email address or of the address of a receiving point designated by him, written communications of the Company will be deemed received if it was sent to the address or email address most recently advised to the Company by the Customer. It is Customer's responsibility to keep all his contact information current and Customer waives his right to receive such notices if he does not provide current contact information.
- b) any cancellation of or changes to any power of representation advised to it, and shall provide appropriate documentary evidence in this regard. Any power of representation advised to the Company shall continue to be effective in its current scope until written notification of cancellation of or a change to the same has been received.
- c) any loss of or reduction in the Customer's capacity to enter into legal transactions. If the Customer is a legal entity, the dissolution of the same shall also be advised to the Company immediately.
- d) if the Customer does not receive regular communications from the Company or other communications or mail from the Company which the Customer would have had to

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

expect in his circumstances within the period of time normally to be expected with respect to the agreed form of transmission.

Section 13. (3) Customer undertakes to furnish the Company with his email address and consents to receiving emails and other electronic correspondence from the Company at the designated email address. The Company reserves the right to dispatch notices, statements, confirmations, and other communications to Customer via email, the Trading Platform or alternative electronic channels (deemed received 1 hour post-sending, irrespective of whether the Customer accessed the communication), or through conventional mail or express delivery services (deemed received on the second Business Day post-dispatch, irrespective of whether the Customer accessed the communication). Customer further agrees that Company may provide any and all notices, statements, account confirmations and other communications, to Customer through either e-mail, the Trading Platform or other electronic transmission. Customer acknowledges that all electronic communications from the Company fulfill legal requisites for written correspondence.

Section 13. (4) The Customer declares that he has been duly informed by the Company about the consequences linked to communicating by email over the unsecured network, and that he is duly aware of the risks linked to this means of communication, in particular: - risks relating to integrity and interception: the transmission of emails cannot be guaranteed, as information transmitted over the unsecured internet may be incomplete or manipulated or contain viruses. Furthermore, information transmitted in this way may be intercepted or copied by third parties. Consequently, the Company accepts no liability for any disclosure that may result from the transmission of (an) email(s); - risks relating to interruption, delay, or loss: the information contained in an email may be lost or destroyed or arrive late. Consequently, the Company cannot be held liable for any delay or loss in the transmission of messages (sent or received) or for any possible consequences thereof. - absence of confidentiality: the information contained in the messages and/or attachments of transmitted emails, although it is for the exclusive attention and use of the individuals or entities to whom the emails are addressed via the email address(es) communicated, is transmitted over the internet without any specific encryption procedures. In the event that an email is sent by the Company, the Company also has no control over the persons who have or will have access to the inbox relating to the email address(es) communicated by the Customer. The Company is expressly authorized to transmit, at the Customer's request, via the email address(es) communicated, any type of information or document that may contain, in particular, Personal data and/or information relating to the Accounts that the Customer holds or jointly holds, now or in the future, with the Company, as well as information relating to the assets held or to be held with the Company or the transactions effected or to be effected with or in connection with the Company. The Company nevertheless remains free to decide on the types of documents or information it is prepared to communicate via email, without incurring any liability in respect of the choice it makes. The Customer therefore declares that he is aware of and accepts all the risks linked to the lack of security associated with this means of communication, which cannot guarantee the confidentiality of the information or exclude all risks of fraud and may have direct financial impact.

Section 13. (5) All discharges, receipts or other documents evidencing a commitment of the Company may only be used against the Company if they are signed by persons duly authorized to bind the Company.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Section 13. (6) Unless explicitly stated otherwise, Customer must communicate any notices, instructions, requests, or other correspondence via email to.

Section 13. (7) The Customer acknowledges full responsibility for reviewing all messages received from the Company through any communication method.

Section 13. (8) The Company assumes no liability for any losses resulting from delayed or undelivered communications sent to the Customer by the Company.

Section 13. (9) The content of all incoming and outgoing telephone calls between the Customer and the Company may be recorded. The Customer consents to the Company's right to utilize telephone recordings as deemed necessary, particularly in the event of disputes between the Customer and the Company. The Company reserves the right to provide copies of telephone recordings to Authorities without notifying the Customer. The Company is not obligated to provide such copies to the Customer. The Customer agrees that the Company may also record any other form of communication between them, including emails and chat messages.

Section 13. (10) The books and records of the Company (including but not limited to any tape recording and any handwritten information recorded by the Company's staff in the course of their dealing with the Customer) shall be conclusive and binding on the Customer, save for manifest error, for all purposes and in all courts of law.

#### **14 Customer's Responsibilities and Restrictions**

Section 14. (1) The Customer acknowledges that the Customer bears full responsibility for understanding and fulfilling his tax responsibilities. This includes, but is not limited to, paying taxes, filing returns, or submitting necessary documents in every jurisdiction where such obligations arise concerning the establishment and utilization of Account(s) and/or Services provided by the Company.

Section 14. (2) The Customer agrees to cooperate fully with the Company by providing, upon the Company's initial request, all necessary information and documents required for the following purposes: (i) compliance with Applicable laws, regulations, or the Company's internal policies regarding its services, (ii) fulfilling its duties to inform and report within the relevant time frames as per applicable legislation, or responding to requests or requirements from local and foreign fiscal and regulatory authorities within the specified deadlines, and (iii) verifying the Customer's identity, activities, and objectives.

Section 14. (3) If the Customer becomes aware of any breach, or any action, investigation or proceeding brought against him or his subsidiaries with respect to any breach of any Applicable Law in connection with the provision of Products and Services to the Customer, the Customer will notify the Company promptly.

Section 14. (4) The Customer shall have a duty to examine and verify the correctness of each and every entry in any information, statement or confirmation issued by the Company to the Customer regarding any Service and/or other incidental matters thereto and to notify the Company immediately in writing of any entry which the Customer considers wrongful, irregular and/or unauthorized. Unless the Company shall have actually received such notice within 30 days of the date of issuance of the information, statement or confirmation containing the entry

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

concerned, the Customer shall not be entitled to dispute any Service and/or entry recorded in the information, statement and/or confirmation on whatever grounds provided always that the Company shall have the absolute right (but shall not be bound) at any time to rectify any erroneous entry.

Section 14. (5) The Customer shall not:

- (a) transmit or input into the Website any files that may damage any other person's computing devices or software; content that may be offensive; or material or Data in violation of any law;
- (b) attempt to modify, copy, adapt, reproduce, disassemble, decompile or reverse engineer any computer programs used to deliver the Services or to operate the Website except as is strictly necessary to use either of them for normal operation;
- (c) impersonate another person;
- (d) Access or use the Trading Platform for the purpose of developing, creating, or enhancing a competing product or service, replicating its ideas, features, functions, or graphics, or otherwise copying, imitating, or deriving any aspect of the Trading Platform and/or the Services.
- (e) use the Website or any Services to evade taxes under the Applicable laws;
- (f) use the Trading Platform for Orders or Transactions for or in connection with any activity which may constitute a fraudulent or illegal purpose or market abuse or otherwise use of the Trading Platform in contravention of any Applicable laws. For the purposes of these Terms and Conditions "Market Abuse" means behavior in relation to investments which involves insider dealing, market manipulation or market distortion in breach of Applicable laws. The Customer undertakes to familiarize himself and comply with any Applicable laws and the Customer will ensure that his use of the Trading Platform will not result in a breach by the Company of any Applicable laws concerning or any terms of these Terms and Conditions.
- (g) use, or misuse, the Services and Company's Technology in any way which may impair or alter the functionality of the Services, the Website, Company's Technology or other systems used to deliver the Services;
- (h) Provide false, misleading, or fraudulent information regarding any Digital Assets Wallet, Digital Assets Address, registration, exchange, or administrative details submitted to the Company or any of its Associates,
- (i) Disclose, distribute, or otherwise share any non-public features, functionalities, or content of the Trading Platform and other Company's Technology with any third party.
- (j) Attempt to gain unauthorized access to the Website, Trading Platform, any systems or servers hosting the Website, any other Company's Technology or any materials beyond those for which the Customer has been expressly granted access; or
- (k) interfere with or disrupt the integrity or performance of the Website, the Trading Platform, Company's Technology and/or any Service or third-party data contained therein.

Section 14. (6) If the Company suspects any violation of the provisions outlined in this Section, the Company reserves the right to take immediate action, including suspending the Customer's access to the Account, Company's Technology and/or the Services without prior notice, reporting the matter to relevant government, law enforcement, or other authorities without

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

notifying the Customer of such a report; seizing any funds, property, proceeds, or Digital Assets held in any digital assets wallet of the Customer; and suspending or terminating the Customer's access to any funds, property, or Digital Assets associated with any digital assets address or digital assets wallet. Additionally, the Company may exercise other remedies available to it. The Company retains the discretion to seize and deliver the Customer's property to appropriate government, law enforcement, or other authorities where circumstances warrant.

## **15 Customer Data**

Section 15. (1) The Company may utilize, store, or process Personal Data provided by the Customer in connection with delivering the Services. By opening an Account with the Company and using the Services, the Customer acknowledges that he will be sharing personal information (which may include sensitive data) and consents to the Company processing this information for the purposes of fulfilling its obligations under the Agreement, managing the relationship with the Customer, and enhancing the Services.

Section 15. (2) The Company treats Customer data with the utmost confidentiality. The Company will make reasonable efforts to prevent unauthorized disclosure or exposure of Customer data and will maintain suitable administrative, physical, and technical safeguards to protect the security, confidentiality, and integrity of Customer data. Information that is already publicly available or lawfully in the possession of the Company without any obligation of confidentiality shall not be considered confidential.

Section 15. (3) The Customer hereby gives his expressed consent to obtain marketing communicates and acknowledges that receiving of such communicates would not be considered by the Customer as being a breach of any of the Customer's rights under any relevant data protection laws and/or privacy regulations.

Section 15. (4) The Customer confirms and warrants that, in respect of any information provided to the Company that relates to a third party (including any shareholder, director, or associate of the Customer), the Customer has obtained the consent of such third party to the provision of such information to the Company for the purposes set out in this Section 15 and for disclosure to such persons.

Section 15. (5) The Customer further authorizes the Company to contact any of his employers (if applicable), other Companies, referees or any other sources for the purpose of obtaining or exchanging any information and to compare the information provided by the Customer with other information collected by the Company for checking purposes. The Company is entitled to use the result of such comparison to take any action which may be adverse to the interest of or against the Customer or any of them (if the Customer consists of more than one person).

Section 15. (6) The Customer authorizes and irrevocably mandates the Company, throughout the duration of their relationship, to provide the third parties, if the Company is obliged by law, without delay and without having to prior consult the Customer and/or the client of the Customer, any information requested by these third parties or whose transfer is required by law. If the Customer chooses to utilize third-party cryptocurrency Exchange providers, the Company may share the Customer's data with such third-party providers as necessary to facilitate the transaction.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Section 15. (7) The detailed regulations regarding personal data processing applicable to any Customer are outlined in the Privacy Policy.

## **16 Indemnification**

Section 16. (1) The Customer agrees to defend, indemnify, and hold harmless the Company and its Associates (defined below) from and against any and all "Indemnified Claims." This term refers to any third-party claim, suit, action, proceeding, or direct or indirect liabilities (including without limitation all losses, damages, costs, or expenses) arising from or related to (i) the Customer's failure to fulfill any obligations under the Agreement, (ii) any breach by the Customer of any representation or warranty in the Agreement, and/or (iii) the Customer's alleged or actual use, misuse, or failure to use the Services and/or the Trading Platform, including but not limited to:

(a) claims by the Customer's employees;

(b) claims related to any breach or default by the Customer of any obligations under the Agreement and/or any breach of the aforementioned representations, warranties, and covenants or any Applicable law;

(c) negligence or intentional misconduct by the Customer or his personnel;

(d) the Customer's failure to compensate, pay applicable taxes or contributions, or fulfill any other legal or contractual obligations.

Indemnified Claims also include claims arising from or related to the Customer's negligence. "Company Associates" include the Company's officers, directors, shareholders, parents, subsidiaries, agents, employees, successors, and assigns.

## **17 Limitation of Liability**

Section 17. (1) CUSTOMER ACCEPTS THAT THE TRADING PLATFORM, OTHER COMPANY'S TECHNOLOGY AND SERVICES ARE PROVIDED ON "AS IS" BASIS, WITH NO REPRESENTATION OR WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT OF INTELLECTUAL PROPERTY RIGHTS OR ANY IMPLIED WARRANTY ARISING FROM STATUTE, COURSE OF DEALING, COURSE OF PERFORMANCE, OR USAGE OF ANY DOCUMENTATION OR ANY HARDWARE OR SOFTWARE PROVIDED BY THE COMPANY. WITHOUT LIMITING THE GENERALITY OF THE FOREGOING: (a) COMPANY DOES NOT REPRESENT OR WARRANT THAT THE COMPANY'S TECHNOLOGY, WEBSITE AND ANY OF ITS SYSTEMS WILL PERFORM WITHOUT INTERRUPTION OR ERROR, THAT THE COMPANY'S TECHNOLOGY, WEBSITE AND SERVICE WILL MEET CUSTOMER'S REQUIREMENTS; AND (b) COMPANY DOES NOT REPRESENT OR WARRANT THAT THE COMPANY'S TECHNOLOGY, WEBSITE OR ANY OF ITS SYSTEM IS SECURE FROM HACKING OR OTHER UNAUTHORIZED INTRUSION, THAT IT WILL BE FREE FROM VIRUSES OR OTHER MALICIOUS SOFTWARE OR THAT CUSTOMER DATA WILL REMAIN PRIVATE OR SECURE AND (c) COMPANY DOES NOT REPRESENT OR WARRANT THAT THE COMPANY'S TECHNOLOGY, WEBSITE AND SERVICE (OR ANY PORTION THEREOF) IS COMPLETE, ACCURATE, OF ANY CERTAIN QUALITY, RELIABLE, SUITABLE FOR, OR COMPATIBLE WITH, ANY OF CUSTOMER'S CONTEMPLATED ACTIVITIES, DEVICES,

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.

Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

OPERATING SYSTEMS, BROWSERS, SOFTWARE OR TOOLS (OR THAT IT WILL REMAIN AS SUCH AT ANY TIME) OR COMPLY WITH ANY LAWS APPLICABLE TO CUSTOMER. NO INFORMATION OR ADVICE OBTAINED BY CUSTOMER FROM COMPANY OR THROUGH WEBSITE OR TRADING PLATFORM SHALL CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THESE GTNC.

Section 17. (2) IN NO EVENT WILL COMPANY BE LIABLE TO THE CUSTOMER FOR ANY OF THE FOLLOWING, ARISING OUT OF OR RELATED TO THE AGREEMENT OR TO THE USE OF THE COMPANY'S TECHNOLOGY, WEBSITE, ANY OF ITS SYSTEMS OR PLATFORMS AND/OR THE SERVICES (INCLUDING WITHOUT LIMITATION THE QUALITY OF THE USEFULNESS OF INFORMATION PROVIDED THROUGH OR AS PART OF THE TRADING PLATFORM, WEBSITE OR ANY SYSTEM OR ANY INVESTMENT DECISION MADE ON THE BASIS OF THE INFORMATION, WHETHER): (A) LOST PROFITS OR LOSS OF BUSINESS OR LOSS OF ANTICIPATED SAVINGS, LOSS OF REVENUE OR INCOME OR LOSS OF ANY ECONOMIC ADVANTAGE, CONTRACTS AND OPPORTUNITIES, LOSS OF GOODWILL, LOSS OF USE OR PRODUCTION OR ANY BUSINESS INTERRUPTION OR DISRUPTION OR FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL, EXEMPLARY, PUNITIVE DAMAGES OR INDIRECT DAMAGES OF ANY TYPE OR KIND, whether incurred by either Customer or any third party. LIABILITIES LIMITED BY THIS Section 17. INCLUDE, WITHOUT LIMITATION, LIABILITY FOR NEGLIGENCE. FURTHER NEITHER COMPANY OR ITS ASSOCIATES WILL BE RESPONSIBLE FOR COMPENSATION, REIMBURSEMENT, LOSSES, COSTS OR DAMAGES ARISING IN CONNECTION WITH: (A) CUSTOMER'S INABILITY TO USE THE COMPANY'S TECHNOLOGY, WEBSITE, SERVICES, INCLUDING AS A RESULT OF ANY (I) TERMINATION OR SUSPENSION OF THE AGREEMENT OR CUSTOMER'S USE OF OR ACCESS TO THE ACCOUNT AND /OR SERVICES, (II) COMPANY'S DISCONTINUATION OF ANY OR ALL ACCESS TO THE COMPANY'S TECHNOLOGY, WEBSITE, ACCOUNT, ANY SYSTEM AND/OR SERVICES, OR (III) ANY UNANTICIPATED OR UNSCHEDULED DOWNTIME OF ALL OR A PORTION OF THE ACCESS TO THE WEBSITE OR ANY SYSTEM AND/OR SERVICES FOR ANY REASON WHATSOEVER, INCLUDING AS A RESULT OF POWER OUTAGES, SYSTEM FAILURES OR OTHER INTERRUPTIONS; (B) THE COST OF COVER OR PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; (C) ANY INVESTMENTS, EXPENDITURES, OR COMMITMENTS BY CUSTOMER TO ANY THIRD PARTIES IN CONNECTION WITH THE AGREEMENT OR CUSTOMER'S USE OF OR ACCESS TO THE COMPANY'S TECHNOLOGY, WEBSITE, ACCOUNT AND/OR SERVICES; OR (D) ANY UNAUTHORIZED ACCESS TO, ALTERATION OF, OR THE DELETION, DESTRUCTION, DAMAGE, LOSS, DENIAL OF ACCESS, OR FAILURE TO MAINTAIN OR STORE ANY OF CUSTOMER'S CONTENT, CUSTOMER DATA OR OTHER DATA.

Section 17. (3) WITHOUT LIMITING THE GENERALITY OF THE FOREGOING, The Company shall not be liable for:

- A) any loss which is the result of misrepresentation of facts, error in judgment or any act done or which the Company has omitted to do, whenever caused, unless such act or omission resulted from gross negligence, wilful default or fraud by the Company.
- B) any problems or technical malfunction of any telephone networks or lines, computer online systems, servers or Company's technology, hardware or software, or any technical failure because of technical problems or traffic congestion on the Internet, the Website, the Company's Technology or any Service.
- C) any loss of opportunity as a result of which the value of the assets of the Customer could have been increased or for any decrease in the value of the assets of the Customer,

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

regardless of the cause, unless such loss is directly due to gross negligence, willful default or fraud on the part of the Company.

- D) any act or omission or for the insolvency of any counterparty, bank, custodian or other third party which acts on behalf of the Customer or with or through whom Transactions on behalf of the Customer are carried out.

Section 17. (4) THE LIABILITIES LIMITED BY THIS Section 17. APPLY TO THE BENEFIT OF COMPANY'S OFFICERS, DIRECTORS, EMPLOYEES, AGENTS, AND THIRD PARTY CONTRACTORS, licensors, advertisers, consultants, and other representatives AS WELL AS: (a) TO LIABILITY FOR NEGLIGENCE; (b) REGARDLESS OF THE FORM OF ACTION, WHETHER IN CONTRACT, TORT, FIDUCIARY DUTY, WARRANTY, STRICT PRODUCT LIABILITY, OR OTHERWISE; (c) EVEN IF COMPANY IS ADVISED IN ADVANCE OF THE POSSIBILITY OF THE DAMAGES IN QUESTION AND EVEN IF SUCH DAMAGES WERE FORESEEABLE; AND (d) EVEN IF CUSTOMER'S REMEDIES FAIL OF THEIR ESSENTIAL PURPOSE. If Applicable law limits the application of the provisions of this Section 17., Company's liability will be limited to the maximum extent permissible. ANY CLAIM ARISING OUT OF OR RELATING TO THE AGREEMENT MUST BE BROUGHT WITHIN ONE (1) YEAR OF THE FIRST EVENT OR OCCURRENCE GIVING RISE TO THE CLAIM.

LIMITATION OF LIABILITY SHALL APPLY TO THE FULLEST EXTENT PERMITTED BY LAW IN THE APPLICABLE JURISDICTION and THE AGGREGATE AND CUMULATIVE TOTAL LIABILITY OF COMPANY FOR DAMAGES, INCLUDING FOR DIRECT DAMAGES, UNDER THE AGREEMENT SHALL IN NO EVENT EXCEED THE AMOUNT OF FUNDS THE CUSTOMER TRANSFERRED OR DEPOSITED IN HIS ACCOUNT ON THE TRADING PLATFORM IN CONNECTION WITH THE TRANSACTION GIVING RISE TO SUCH LIABILITY. Multiple claims shall not enlarge this limitation.

Section 17. (5) The Customer holds sole liability for all Transactions in his Account, including all credit/debit card Transactions or other means of deposit and withdrawal transactions.

## **18 Deposits and Withdrawals**

Section 18. (1) The Customer acknowledges and agrees that all deposits and withdrawals must be conducted exclusively in Digital Assets or through third-party Digital Asset Exchange providers accessible via the Trading Platform. The Company does not accept, process, or facilitate transactions in any form of fiat currency, including but not limited to wire transfers, checks, cash deposits, credit card payments, or any other currency recognized as legal tender. Furthermore, the Customer acknowledges that the Company exclusively provides Digital Asset-related services and does not offer, facilitate, or engage in the provision of financial services to any Customer under any circumstances.

Section 18. (2) The Company strictly prohibits the acceptance of deposits from third parties. If a deposit is made by a third party, the Company reserves the right to immediately freeze the transaction. The Customer acknowledges and agrees that the Company shall not be liable for any loss, damage, or expense incurred by the Customer as a result of such actions.

Section 18. (3) All deposits must be directed to the designated digital wallets and conducted strictly in accordance with the payment instructions provided on the Website and/or the Trading Platform. Similarly, all deposits or transfers from wallets into the Customer's trading account(s) shall comply with the transfer instructions outlined on the Website and/or Trading Platform.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Section 18. (4) If the Customer does not hold Digital Currencies, they may utilize third-party exchanges integrated or made available on the Company's Website. In such cases, the Customer acknowledges that they must complete all Know Your Customer (KYC) and Anti-Money Laundering (AML) verification procedures required by the respective exchange. The third-party exchange is solely responsible for the conversion of Digital Assets, and the Customer agrees that any transactions conducted through the exchange are governed by the exchange's own terms and conditions.

Section 18. (5) When using a third-party exchange, the Customer acknowledges that the exchange may, at its discretion, share KYC/AML data with the Company, along with details of any orders placed through the exchange.

Section 18. (6) The Customer acknowledges and agrees that the Company bears no liability for any delays in the transfer or receipt of funds. The timing of such transactions is solely dependent on blockchain processing times and/or the operational procedures of third-party providers, over which the Company has no control.

Section 18. (7) The Customer may request to withdraw funds from his Account, provided that the available Balance exceeds the required Margin Requirement. Withdrawals may only be made up to the amount exceeding the Margin Requirement. Withdrawal requests will be processed only if the requested funds are not derived from activities that violate these Terms and Conditions.

Section 18. (8) Unless otherwise permitted by the Company at its sole discretion, all withdrawal requests will be processed to the same wallet from which the funds were originally received and using the same method of transfer.

Section 18. (9) The Customer bears sole responsibility for ensuring the accuracy and completeness of the payment details provided for withdrawals. The Company assumes no liability for any loss of funds resulting from incorrect or incomplete payment details supplied by the Customer. All withdrawals must be conducted in accordance with the payment instructions available on the Website and Trading Platform. The provision of inaccurate payment details may lead to the irreversible loss of funds.

Section 18. (10) The Company reserves the right, at its sole discretion, to request initial or additional KYC documentation from the Customer for withdrawal requests amounting to the equivalent of 5,000 USDC or more (subject to fluctuations in exchange rates). Furthermore, the Company may request initial or additional KYC documentation from any Customer at any time. If the requested KYC documents are not provided within 14 days, the Company reserves the right to decline the withdrawal request. Any withdrawal initiated by the Customer is subject to the submission of all required identification documents and compliance forms (KYC/AML). The Company shall, at its discretion, make reasonable efforts to process such withdrawal requests upon fulfillment of these requirements.

Section 18. (11) The Customer acknowledges and agrees that the Company shall not be held liable for any loss, damage, or expense incurred by the Customer in connection with withdrawals or fund transfers.

## **19 Force Majeure**

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.

Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Section 19. (1) The Company shall not be liable for any delay, failure, or default in the performance of its obligations under this Agreement, to the extent that such failure results directly or indirectly from a Force Majeure Event. A Force Majeure Event includes, but is not limited to:

- Natural disasters such as earthquakes, hurricanes, fires, explosions, extreme weather conditions, or nuclear incidents;
- Acts of war, terrorism, riots, civil disorder, or criminal activities of third parties;
- Cybersecurity threats, including cyber-attacks, cyber-terrorism, hacking, denial-of-service attacks, viruses, or system breaches;
- Market disruptions, including extreme volatility, blockchain network failures, crypto market collapses, liquidity shortages, or the suspension, liquidation, or closure of any market;
- Technical failures, such as hardware or software crashes, power outages, server disruptions, failure of telecommunications or internet infrastructure, or third-party hosting service failures;
- Government actions, including but not limited to economic sanctions, expropriation, regulatory changes, government orders, shelter-in-place mandates, or other restrictive measures;
- Labour-related disputes, including strikes, industrial disputes, or other work stoppages;
- Failures of financial institutions, custodians, intermediaries, or liquidity providers, including brokers, exchanges, clearinghouses, or regulatory bodies, that impact the Company's ability to maintain orderly market conditions.

Section 19. (2) In the event of a Force Majeure Event, the Company shall bear no liability for any losses, damages, or consequences suffered by the Customer, nor shall it be considered in breach of this Agreement.

Section 19. (3) If the Company determines, at its sole discretion, that a Force Majeure Event has occurred, it reserves the right, without prior written notice and without prejudice to its other rights, to take any of the following actions at any time:

- a) Cancel any Orders or Transactions that were directly or indirectly affected by the Force Majeure Event;
- b) Modify Margin requirements to reflect increased market risks;
- c) Adjust quotes and spreads for execution on the Trading Platform, as deemed necessary under prevailing conditions;
- d) Reduce available leverage in order to manage risk exposure.

The Customer acknowledges and accepts that these measures may be implemented without liability to the Customer and are necessary to ensure the integrity and stability of the Trading Platform.

## **20 Intellectual Rights**

Section 20. (1) The Customer acknowledges and agrees that they are granted only a limited right to use the Trading Platform, the Account and the Services. The Company provides the Customer with a personal, limited, non-exclusive, revocable, non-transferable, and non-sublicensable

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

license to access and use the Trading Platform solely for personal use, in strict accordance with the provisions of these Terms and Conditions.

Section 20. (2) The Customer further acknowledges that the Company retains all rights, title, and interest in and to the Trading Platform, the Website, and the Services, including, but not limited to, all software, technology, and intellectual property associated therewith. This includes all source code, patents, inventions, copyrights, trademarks, domain names, trade secrets, know-how, proprietary technologies, graphics, user interfaces, logos, trademarks, and any other proprietary rights belonging to the Company.

Section 20. (3) Nothing in these Terms and Conditions shall be construed as granting the Customer any intellectual property rights or licenses in or to the Trading Platform, its components, any other Company's Technology, the Account or the Services, except to the limited extent necessary for the Customer's use of the Account and/or Trading Platform as explicitly permitted under these Terms and Conditions.

Section 20. (4) The Customer acknowledges that the Company's Technology, Services, and all related components are protected by copyright, intellectual property laws, and other applicable legal protections. Any unauthorized use, reproduction, modification, or distribution of the Company's Technology or its elements is strictly prohibited and may result in legal action.

Section 20. (5) The Website and the Trading Platform may contain trademarks, trade names, or logos that are owned by third parties. These trademarks remain the property of their respective owners, who may or may not have any affiliation or relationship with the Company. Any use of such third-party trademarks is solely for identification purposes and does not imply any endorsement, sponsorship, or association with the Company.

Section 20. (6) The Company's trade names, service marks, and logos are registered trademarks and are protected under applicable intellectual property laws. The Customer is strictly prohibited from using, copying, reproducing, or distributing these trademarks in any manner without the Company's prior written consent.

Section 20. (7) Any collection, aggregation, copying, scraping, duplication, display, or derivative use of the Website or Company's Technology, as well as the use of data mining, robots, spiders, or similar data-gathering and extraction tools, is strictly prohibited without the Company's prior written consent. Nothing in these GTNC grants the Customer any right or license to engage in such activities unless expressly permitted under these GTNC.

## **21 Termination**

Section 21. (1) These Terms and Conditions shall become effective and binding upon the Customer at the moment the Customer expressly agrees to them through any available online means, including but not limited to selecting a checkbox, clicking an "I Agree" button, or otherwise indicating consent on the Company's platform. By accepting these Terms and Conditions, the Customer acknowledges and agrees that they govern the entire legal relationship between the Customer and the Company with respect to the use of the Company's Services, Products, and Trading Platform.

Section 21. (2) From the moment of acceptance, these Terms and Conditions shall apply in full force and effect, regulating the rights, obligations, and responsibilities of both parties. These

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Terms and Conditions shall remain in effect until they are terminated in accordance with the provisions set forth herein. Termination shall take effect only by the means and procedures prescribed in these Terms and Conditions, and the Customer shall remain bound by any obligations incurred prior to such termination.

Section 21. (3) Either the Company or the Customer may terminate this Agreement at any time, with or without cause, for any reason whatsoever, by providing the other party with five (5) Business Days' prior written notice.

Section 21. (4) During the notice period, the Customer is required to close all Open Positions. If the Customer fails to do so, the Company reserves the right to reject any new Orders and, upon expiration of the notice period, to close any remaining Open Positions at its sole discretion.

Section 21. (5) Upon termination of the Agreement, the Company shall have the right, without prior notice, to immediately revoke the Customer's access to the Trading Platform and Account, effectively preventing further use of the Services.

Section 21. (6) Without prejudice to the Company's other rights and remedies under this Agreement, the Company reserves the right to immediately and without any liability to the Customer close all Open Positions, restrict access to the Trading Platform and terminate the Agreement without providing five (5) business days' prior written notice in any of the following circumstances, or where the Company has reasonable grounds to believe, at its sole and absolute discretion, that such circumstances have occurred:

- a) Failure to Make Timely Payments – The Customer fails to fully comply with any obligation to make payments when due under this Agreement;
- b) Breach of Agreement – The Customer violates any provision, covenant, or obligation set forth in the Agreement;
- c) Violation of Applicable Law – The Customer's activities may constitute a breach of any Applicable Law or regulatory requirement;
- d) Unauthorized Access and Security Breaches – The Customer attempts to gain unauthorized access to the Trading Platform, another Customer's Account, or assists any third party in such attempts;
- e) Failure to Disclose Beneficial Ownership– The Customer fails to disclose his beneficial ownership of more than one account held with the Company and/or his capacity to act as a regulated asset manager on behalf of other Customers;
- f) Insolvency, Incapacity, or Financial Distress – The Customer:
  - Dies, is declared legally incapacitated, or is adjudged to be of unsound mind;
  - Becomes unable to pay his debts as they become due or is declared bankrupt or insolvent under any insolvency law;
  - Becomes subject to legal proceedings involving execution, attachment, garnishment, distress, or seizure of any part of their property, assets (tangible or intangible), or undertaking;
- g) Commencement of Insolvency or Bankruptcy Proceedings – The Customer initiates, or is subjected to, any voluntary or involuntary insolvency proceedings, including but not limited to:
  - The appointment of an insolvency officer;
  - Liquidation, reorganization, arrangement, or composition proceedings;

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

- The imposition of a freeze, moratorium, or other similar measures under any applicable insolvency laws.
- h) Regulatory or Law Enforcement Request – The Company receives an official request from a court, law enforcement agency, or other government authority authorized to make such a request;
- i) Change in Residency or Citizenship – The Company becomes aware, or has reasonable grounds to believe, that the Customer has become a citizen or resident of a Restricted Country or Jurisdiction;
- j) Non-Cooperation in Investigations – The Customer refuses to cooperate in an investigation or fails to provide confirmation of identity or any other requested information necessary for compliance with Applicable Laws;
- k) Reputational or Operational Risk – The Customer’s conduct, or the conduct of any related person, does not align with the Company’s values, or the continued relationship with the Customer may expose the Company to perceived reputational or operational risks, including inappropriate behavior towards Company staff;
- l) Providing False or Misleading Information – The Customer provides the Company with false, misleading, or incomplete information, or fails to provide all necessary details required for compliance with Applicable Laws;
- m) Failure to Meet Eligibility Requirements – The Customer no longer qualifies for a Service, Account, or Product under the Company’s specifications, this Agreement, or Applicable Law;
- n) Other Grounds for Termination – Termination is warranted for any other reason set forth in this Agreement.

Section 21. (7) Without prejudice to the Company’s other rights and remedies under this Agreement, the Company reserves the right to immediately terminate the Agreement and restrict access to the Trading Platform without providing five (5) Business Days’ prior written notice. Additionally, the Company may, at its sole discretion, reverse and/or cancel all prior Transactions conducted on the Customer’s Account under any of the following circumstances, or where the Company has reasonable grounds to believe, at its absolute discretion, that such circumstances have occurred:

- a) Engagement in Illegal Activities – The Customer uses the Services to conduct illegal activities, including but not limited to money laundering, terrorist financing, or unauthorized gambling;
- b) Abusive Use of Multiple Accounts – The Customer operates multiple user or trading accounts in an abusive, deceptive, or manipulative manner;
- c) Disruption of Trading Platform Operations – The Customer’s trading activity negatively impacts the stability, integrity, or orderly functioning of the Trading Platform in any manner;
- d) Financial Harm to the Company – any encounters unforeseen operational difficulties that necessitate termination.

Section 21. (8) Upon termination of the Agreement, the Customer shall immediately discontinue all use of the Trading Platform, Company’s Technology and the Services. Notwithstanding the termination or expiration of the Agreement, the following provisions shall remain in full force and effect:

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
 Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

- a) Outstanding Payment Obligations – The Customer shall remain liable for any Fees incurred prior to the termination of the Agreement;
- b) Charges and Additional Expenses – The Company shall be entitled to recover any charges, costs, or additional expenses incurred or expected to be incurred as a result of the Agreement’s termination;
- c) Settlement of Pending Obligations – The Customer shall remain responsible for any damages, losses, or liabilities arising from the arrangement or settlement of pending obligations that occurred before the termination;
- d) Other Essential Provisions – Any provision of the Agreement that is intended by its nature to survive termination shall continue to apply in order to fulfill its intended purpose.

The Company reserves the right to deduct from the Customer’s Account any sums necessary to cover the Customer’s liabilities or contingent liabilities relating to the aforementioned obligations.

Under no circumstances shall the termination or expiration of the Agreement relieve the Customer of their obligation to pay any outstanding Fees due to the Company for the period preceding the effective date of termination or expiration. Bottom of Form

Section 21. (9) Upon closure of an Account or termination of an Agreement, the Customer must return any materials relating to the Account, Service or transaction the Company gave the Customer.

Section 21. (10) Customer acknowledges and agrees that following termination of the Agreement, Company may immediately deactivate Customer’s Accounts.

## **22 Disclaimers**

Section 22. (1) Customers must carefully review and acknowledge all disclaimers, warnings, notifications, and communications issued by the Company, including but not limited to pop-up messages, email correspondence, and other forms of alerts. Depending on various factors, the Company may, at its sole discretion, present additional notices, disclosures, or inquiries during the onboarding process or at any other stage of engagement. Such disclaimers or waivers may serve to verify or supplement information previously provided by the Customer, deliver critical warnings or regulatory information, or fulfill any other necessary purpose as determined by the Company.

Section 22. (2) It is the Customer’s responsibility to fully consider and adhere to any disclaimer displayed by the Company. Failure to do so, whether intentionally or negligently, may result in liability for any losses, penalties, or damages incurred by the Company, including but not limited to regulatory fines imposed by authorities in any jurisdiction.

Section 22. (3) Furthermore, if the Customer, by selecting a checkbox, continuing to use the Company’s Technology, or engaging in any other form of acknowledgment, agrees to a disclaimer, warning or waiver without properly reading or understanding its content, such action shall constitute a violation of the Customer’s obligations as set forth in these Terms and Conditions.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

## 23 Financial Risks and Important warnings

Section 23. (1) High-Risk Nature of Instruments - The instruments available on the Trading Platform carry significant financial risks. The Customer should refrain from engaging in any investment—whether directly or indirectly—in Digital Assets or other instruments and Products unless he possesses a comprehensive understanding of the characteristics and risks associated with each asset.

Section 23. (2) Market Fluctuations and Potential Losses - The Customer acknowledges and fully accepts that, irrespective of any information or market insights provided by the Company, the value of investments in Digital Assets may be subject to substantial fluctuations, either increasing or decreasing. Additionally, the Customer understands that there is a possibility of total investment loss, meaning that the value of his investment could be reduced to zero.

Section 23. (3) Taxation of Digital Asset Trading - Trading in Digital Assets may be subject to taxation under applicable laws and regulations. The Customer bears full responsibility for assessing, withholding, collecting, reporting, paying, settling, and/or remitting any applicable taxes to the relevant tax authorities in the jurisdiction(s) where he has a tax liability. The Company assumes no obligation or liability for the withholding, collection, reporting, payment, settlement, or remittance of any taxes, including but not limited to income tax, capital gains tax, sales tax, value-added tax (VAT), or any similar tax obligations, that may arise from the Customer's participation in Digital Asset trading. If the Company becomes legally or regulatorily required to withhold or remit any tax payments on behalf of the Customer, it reserves the right to:

- Deduct the required tax amount directly from the Customer's Account(s); or
- Request reimbursement from the Customer for any such tax payments made by the Company on the Customer's behalf.

The Customer acknowledges and agrees that he shall remain solely liable for compliance with all applicable tax obligations related to his trading activities.

Section 23. (4) Risks Associated with Margin Trading - The Services offered by the Company include products traded on margin, which carry a significant risk of losing the entire initial deposit made by the Customer. Before engaging in margin trading, the Customer should carefully assess his investment objectives, risk tolerance, and level of experience with such products. Margin trading is not suitable for all investors, and the Customer must ensure he has a comprehensive understanding of the risks involved. If necessary, the Customer should seek independent advice before proceeding with any margin-based transactions. Given the inherent risk of losing the entire investment, trading should only be conducted using risk capital funds, meaning funds that, if lost, would not have a material impact on the Customer's personal or institutional financial stability. By engaging in trading, the Customer expressly confirms that the funds committed are purely risk capital and that any losses incurred will not jeopardize his standard of living or negatively affect his future retirement planning.

Section 23. (5) Cybersecurity Risks and Third-Party Attacks - The Customer acknowledges that third-party cyberattacks or other forms of malicious activities may target computer systems, networks, and online platforms, potentially leading to the spread of malware, botnet operations, Distributed Denial of Service (DDoS) attacks, website defacement, and other network security

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

breaches. Such incidents may result in the modification, interception, disruption, or unauthorized interference with the placement or execution of Orders or the transfer of funds to or from the Customer's Account. The Customer expressly acknowledges, understands, and accepts that the Company assumes no responsibility or liability for any losses, damages, or disruptions arising from such cyber threats, security breaches, or unauthorized third-party actions.

Section 23. (6) Trading at Your Own Risk – Limitation of Liability - The Customer acknowledges and accepts that all trading activities conducted through the Trading Platform are undertaken entirely at his own risk. The Company shall not be held liable for any losses, damages, or financial consequences incurred by the Customer as a result of his trading activities. The Customer bears sole responsibility for evaluating whether the Services provided by the Company are appropriate based on his financial condition, investment objectives, and risk tolerance.

#### Section 23. (7) Risks Associated with Digital Assets

a) Regulatory and Legislative Uncertainty – Changes in legislation or regulatory frameworks, whether at a domestic or international level, may negatively impact the use, transfer, exchange, and valuation of Digital Assets. The regulatory landscape remains uncertain and varies significantly across different jurisdictions.

b) Decentralized Transaction Risks – Due to the peer-to-peer decentralized nature of Digital Assets, the Company cannot guarantee that any deposit or withdrawal request processed through its Services will be successfully executed by the underlying cryptocurrency network.

c) Irreversibility of Transactions – Transactions involving Digital Assets are permanent and irreversible. As a result, any losses resulting from fraudulent activity, cyber breaches, or accidental transactions cannot be recovered.

d) Deposit Address Changes – The deposit address designated for receiving funds through the Company's Services may change at any time. The Company does not guarantee that funds sent to an outdated address will be credited to the Customer's Account or otherwise be recoverable.

e) Lack of Insurance Protection – Digital Assets held in Customer Accounts are not insured by any third party against theft, cyberattacks, or any other incidents that may result in the funds becoming unavailable.

f) Control Over Withdrawal Addresses – The Customer must ensure that any Digital Asset withdrawal address provided for transactions through the Company's Services is an address over which the Customer has full control. The Company assumes no responsibility for transactions sent to an incorrect, inaccessible, or unauthorized address.

g) Limitation of Liability - To the fullest extent permitted by applicable law, you agree that you shall not hold the Company, or any of its past, present, or future employees, officers, directors, contractors, consultants, equity holders, suppliers, vendors, service providers, parent companies, subsidiaries, affiliates, agents, representatives, predecessors, successors, or assigns liable for any losses, including but not limited to special, incidental, indirect, or consequential damages, arising from or in any way connected to margin trading, including any losses incurred as a result of engaging in such trading activities.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

h) Cryptocurrency Conversions - If a Customer deposits funds in a currency that differs from the base currency of his trading account, the Company shall convert the deposited funds into the applicable base currency. This conversion will be carried out during the Company's official business hours. The exchange rate applied to the conversion is not predetermined and will be solely based on the prevailing market prices of the relevant assets at the time of conversion. Due to various factors, including but not limited to weekends, non-business hours, and processing delays, there may be significant price differences between the value of the asset at the time the Customer initiates the deposit and the moment when the conversion is executed.

i) Pricing and Margin Determination - Prices displayed on the Trading Platform may differ from prices available on other platforms or external sources. The Company provides indicative pricing for each Digital Asset, which serves as the basis for trading activities, valuation of the Customer's positions, and calculation of Margin requirements. The Company retains the exclusive discretion to determine, adjust, and collect Margin as it deems appropriate in accordance with market conditions and internal risk management policies.

j) Off-Exchange (OTC) Derivative Transactions and Associated Risks- When the Customer engages in Digital Asset Denominated Products or other instruments through the Company, they are entering into an over-the-counter (OTC) derivative transaction, executed exclusively via the Trading Platform. OTC transactions carry higher risks compared to exchange-traded derivatives, as there is no centralized exchange market where the Customer can close out an open position. Instead, the Customer must both open and close positions directly with the Company, and such positions are non-transferable to any third party. As a result, the Customer acknowledges the potential counterparty risk, including the risk of default by the Company, which could impact the ability to settle or close out positions.

k) Absence of Central Market and Clearinghouse Guarantee - The Customer acknowledges that Transactions, Orders, and Positions executed through the Trading Platform are conducted on an over-the-counter (OTC) basis and do not involve a centralized market or clearinghouse. Each Transaction represents a direct contractual agreement between the Company and the Customer. There is no clearinghouse involvement and no third-party guarantee ensuring the Company's payment obligations to the Customer. Consequently, the Customer is exposed to counterparty risk, including the possibility that the Company may be unable to fulfill its financial obligations.

l) Trading Account Currency and Associated Risks - The Customer acknowledges and understands that the base currency of all accounts held with the Company is exclusively cryptocurrency. The Company will maintain the Customer's Account Balance in the selected cryptocurrency, and the Customer accepts the inherent risks associated with this arrangement. Even cryptocurrencies that are generally regarded as stable (such as stablecoins) carry the risk of significant value fluctuations, which may result in the loss of a substantial portion of their value. The Customer bears sole responsibility for understanding and managing these risks.

m) No Guarantee of Profit or Protection Against Loss - The Customer acknowledges that trading involves inherent financial risks, and there are no assurances of generating profits or avoiding losses. The Company, along with its representatives, has made no guarantees or promises regarding the Customer's potential trading outcomes.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

n) Limitations of Risk Disclosures - Any information provided or discussions regarding the risks associated with a particular product should not be construed as a comprehensive disclosure of all potential risks. The risks outlined herein are not exhaustive, and additional risks may exist that are not explicitly mentioned.

o) Limitations on Opening and Closing Positions - The Customer acknowledges that there may be instances where they are unable to open or close positions. Due to market conditions, website maintenance, technical malfunctions, system failures, or other unforeseen circumstances, the Company may be unable to execute the Customer's requested Transactions, including opening new positions or closing existing ones, at the specified levels. The Customer agrees that the Company shall not be liable for any losses, damages, or consequences resulting from its inability to execute such Transactions.

## 24 Final Provisions

Section 24. (1) These TNC have been prepared in the English language and the English language shall control its interpretation. In addition, all notices required or permitted to be given hereunder, and all written, electronic, oral or other communications between the parties regarding this Agreement shall be in the English language. Any translation into any other language will not be an official version thereof, and in the event of any conflict in interpretation between the English version and such translation, the English version will control.

Section 24. (2) This Agreement, along with its schedules and addenda, constitutes the entire understanding between the Parties and supersedes any and all prior or contemporaneous agreements, communications, negotiations, or discussions, whether written or oral, express or implied, relating to its subject matter. Each Party acknowledges that it has not relied on any prior or contemporaneous statements, representations, or understandings outside of those expressly set forth in this Agreement.

Section 24. (3) Customer is prohibited from assigning, transferring, or conveying the Agreement or any rights, title, interests, or obligations arising from it to any other person, firm, corporation, or entity without the prior express written consent of the Company. This consent, granted at the Company's discretion, does not release or absolve the Customer from any obligations or liabilities under the Agreement. The Company reserves the right to assign, transfer, or convey the Agreement or any of its rights, title, interests, or obligations to any other person, firm, corporation, or entity without requiring consent from the Customer. Subject to these restrictions, the Agreement will remain binding and beneficial to the respective successors and assigns of the Company. Any attempt to assign in violation of this Section will be deemed null and void.

Section 24. (4) If any provision of this Agreement, or any part thereof, is found to be invalid, unlawful, or unenforceable under applicable law, such provision shall be deemed severed from this Agreement and shall not affect the validity, legality, or enforceability of the remaining provisions, which shall continue in full force and effect. In such an event, the Parties agree to replace the invalid or unenforceable provision with a valid and enforceable provision that most closely reflects the original intent of the Parties while complying with applicable law.

Section 24. (5) The Company will not be deemed to have waived any of its rights under the Agreement due to the passage of time, failure to act promptly, or delay in exercising any right

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

under the Agreement. Waivers of rights must be explicitly stated in writing by an authorized representative to be considered valid. A waiver of any breach of the Agreement will not be construed as a waiver of any other breach of the Agreement.

Section 24. (6) Neither a delay nor a default by the Company in exercising any right, authority, or privilege under the Agreement or as provided by law will diminish or impair such right, authority, or privilege. Such delays or partial exercises of rights, authorities, or privileges will not prevent or preclude further exercises or the exercise of any other rights, authorities, or privileges.

Section 24. (7) The Agreement will be governed solely by the laws of Saint Lucia, without reference to any conflicts of law principle that would apply the substantive laws of another jurisdiction to the Parties' rights or duties or other international laws. In case of any dispute, claim, controversy or action arising out of or related to (a) the Agreement or the existence, breach, termination, enforcement, interpretation or validity thereof, or (b) Account, the Services, operations of the Website or any system, or (c) Customer's access to or use of the Services at any time, the Parties consent to the personal and exclusive jurisdiction of the courts of Saint Lucia. With respect to any proceedings, the Customer irrevocably:

- a) agrees that the courts of Saint Lucia shall have exclusive jurisdiction to determine any proceedings,
- b) submits to the jurisdiction of Saint Lucia,
- c) waives any objection which the Customer may have at any time to the bringing of any proceedings in any such court, including under the doctrine of forum non conveniens or other similar doctrines.

Section 24. (8) Each Party hereby irrevocably and unconditionally waives any right to a jury trial in connection with any action, dispute, or litigation arising out of or relating to this Agreement. To the extent permitted by Applicable Law, both Parties agree that any claims brought against the other shall be in an individual capacity only, and neither Party shall act as a plaintiff or class member in any purported class action or representative proceeding. Unless mutually agreed by both Parties, no arbitrator or judge shall have the authority to consolidate multiple claims or oversee any form of class or representative action.

Section 24. (9) If the Customer is a partnership or consists of multiple individuals, their liability under this Agreement shall be joint and several, meaning each party is individually and collectively responsible for fulfilling the obligations set forth herein. In the event of the death, bankruptcy, winding-up, or dissolution of any one or more of such individuals or entities, the rights and obligations of the remaining parties under this Agreement shall remain unaffected and fully enforceable. This shall be without prejudice to the Company's rights to pursue claims against the affected party or their successors and assigns.

Section 24. (10) Without prejudice, and to any other rights in which the Company may be entitled, the Company may at any time and without notice to the Customer set-off any amount (whether actual or contingent, present or future) at any time, owing between the Customer and the Company. The Company can off-set any owned amounts using any Account/trading account the Customer maintains with the Company.

Section 24. (11) The rights and remedies provided to the Company under the Agreement are cumulative and are not exclusive of any rights or remedies provided by law.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)

Section 24. (12) The Customer declares that he fully understands his right to review all sides of these GTNC, the Agreement, as well as any terms contained in any Special Terms, with a lawyer of his choice, that he has had the opportunity to consult a lawyer of his choice, that he has carefully read and fully understood all the provisions of the Agreement (including the Contract Specifications as these are uploaded on the Website, and available inside the Trading Platform in which all related Fees are explained) and that he freely, knowingly and voluntarily endorses, accepts and fully agrees with them.

DTGpro LTD is a company incorporated under the laws of Saint Lucia, with registration number 2025-00191.

Address: Fortgate Offshore Investment and Legal Services Ltd., Ground Floor, The Sotheby Building, Rodney Village, Rodney Bay, Gros-Islet, Saint Lucia.  
Website: [www.finprime.pro](http://www.finprime.pro) | Email: [support@finprime.pro](mailto:support@finprime.pro)